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NORTH HERTFORDSHIRE DISTRICT COUNCIL

2 November 2026

Our Ref CCTV Partnership Joint Executive 10 November 2026
Contact. Committee Services
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Email. committee.services@north-herts.gov.uk

To: Members of the Committee: Councillors Ian Albert, Val Bryant and Mick Debenham

NOTICE IS HEREBY GIVEN OF A

MEETING OF THE CCTV PARTNERSHIP JOINT EXECUTIVE

to be held in the

COUNCIL CHAMBER, DANESHILL HOUSE, STEVENAGE, SG1 1HN

On

TUESDAY, 10TH NOVEMBER, 2026 AT 6.00 PM

Yours sincerely,

Isabelle Alajooz
Director – Governance

****MEMBERS PLEASE ENSURE THAT YOU DOWNLOAD ALL AGENDAS AND REPORTS VIA THE MOD.GOV APPLICATION ON YOUR TABLET BEFORE ATTENDING THE MEETING****

Agenda
Part I

Item		Page
1.	**AGENDA AND REPORTS** This meeting is administrated by Stevenage Borough Council and the Agenda Reports Pack is attached.	(Pages 3 - 64)

JOINT CCTV EXECUTIVE

Date: Tuesday, 10 November 2026
Time: 6.00pm,
Location: Council Chamber
Contact: committees@stevenage.gov.uk

Members: Stevenage - Councillors: R Broom, M Arceno and N Chowdhury

East Herts – Councillors: A Daar, M Goldspink and C Wilson

Hertsmere – Councillors: M Amron, C Gray and P Hodgson-Jones

North Herts – Councillors: I Albert, V Bryant and M Debenham

AGENDA

PART 1

1. ELECTION OF CHAIR
To elect a Chair for the meeting.

2. APOLOGIES AND DECLARATIONS OF INTEREST
To receive any apologies for absence and declarations of interest.

3. MINUTES - 4 JUNE 2026
To approve the minutes of the meeting held on 4 June 2026 as a correct record.
3 - 8

4. OFFICER MANAGEMENT BOARD REPORT
To receive an overview of the Officer Management Board Report.
9 - 16

5. CCTV OPERATIONS AND PERFORMANCE REPORT
To receive an overview of the CCTV Operations and Performance report.
17 - 20

6. OVERVIEW OF STATISTICS FOR THE HERTFORDSHIRE CCTV PARTNERSHIP CONTROL ROOM OPERATIONS
To receive an update of the Partnership Stats for Q1 and Q2 2026-27.
21 - 62

7. EXPANSION OF THE CCTV SERVICE
To receive an update on the expansion of the CCTV service.

8. CCTV CONTROL ROOM OPERATING SYSTEM UPGRADE

To receive an update on the control room operating system upgrade.

9. EXCLUSION OF PUBLIC AND PRESS

To consider the following motions:

1. That under Section 100(A) of the Local Government Act 1972, the press and public be excluded from the meeting for the following items of business on the ground that they involve the likely disclosure of exempt information as described in paragraphs 1 – 7 of Part 1 of Schedule 12A of the Act as amended by Local Government (Access to Information) (Variation) Order 2006.

2. That Members consider the reasons for the following reports being in Part II and determine whether or not maintaining the exemption from disclosure of the information contained therein outweighs the public interest in disclosure.

10. POLICE DOWNLOADS

To receive an update on the Police downloads.

11. PROCUREMENT AND CONTRACTS UPDATE

To receive an update on procurements and contracts.

Agenda Published 02 November 2026

MINUTES OF A MEETING OF THE JOINT CCTV EXECUTIVE HELD IN THE COUNCIL CHAMBER, WALLFIELDS, HERTFORD ON THURSDAY 4 JUNE 2026, AT 7.00 PM

PRESENT:

East Herts Council	Councillors A Daar, M Goldspink and C Wilson
Hertsmere Borough Council	Councillor M Amron
North Herts Council	Councillors I Albert and M Debenham
Stevenage Borough Council	Councillors M Arceno, R Broom and N Choudhury

OFFICERS IN ATTENDANCE:

Richard Baldock	- Procurement and Compliance CCTV Manager
Steve Cook	- CCTV Manager
Loran Kingston	- Community Safety Manager
Peter Mannings	- Committee Support Officer

1 APPOINTMENT OF CHAIRMAN

It was proposed by Councillor Goldspink and seconded by Councillor Wilson, that Councillor Daar chair the 4 June 2026 meeting of the Joint CCTV Executive.

After being put to the meeting and a vote taken, the motion was declared CARRIED.

RESOLVED – that Councillor Daar chair the 4 June 2026 meeting of the Joint CCTV Committee.

2 APOLOGIES

Apologies for absence were submitted from Councillors V Bryant, C Gray and P Hodgson-Jones.

3 DECLARATIONS OF INTEREST

There were no declarations of interest.

4 MINUTES - 20 OCTOBER 2025

Councillor Albert proposed and Councillor Broom seconded, a motion that the minutes of the meeting held on 20 October 2025 be confirmed as a correct record and signed by the Chair.

After being put to the meeting and a vote taken, the motion was declared CARRIED.

RESOLVED – that the minutes of the meeting held on 20 October 2025 be confirmed as a correct record and signed by the Chair.

5 OFFICER CCTV MANAGEMENT BOARD - TERMS OF REFERENCE

The joint CCTV Executive were invited to consider and note the terms of reference of the Officer CCTV Management Board. Members noted the terms of reference.

RESOLVED – that the terms of reference of the officer CCTV Management Board be noted.

6 HERTFORDSHIRE CCTV PARTNERSHIP

The joint CCTV Executive received a report that set out the composition and purpose of the Hertfordshire CCTV Partnership. Members received the report.

RESOLVED – that the report be received.

7 OFFICER MANAGEMENT BOARD REPORT

The Procurement, Compliance and CCTV Manager presented a report that gave an overview of the Hertfordshire CCTV Partnership, to inform Members of the 2025/26 quarter four budget position.

The Joint CCTV Executive was advised of a £32,766 variance in the budget for 2025/26 and the reasons for this were set out by the Procurement, Compliance and CCTV Manager. He referred to the actual budget figure for 2025/26 and set out the predicted final variance figure.

Following a comment from Councillor Albert, the Procurement, Compliance and CCTV Manager undertook to circulate the budgetary figures for 2026/27.

Councillor Albert asked about the local risk register. The Procurement, Compliance and CCTV Manager said that this could also be circulated. The joint CCTV Executive received the report.

RESOLVED – that the report be received.

8 CCTV OPERATIONS AND PERFORMANCE REPORT

The CCTV Manager presented a report that covered the performance of the CCTV operations. He said that there had been no RIPA applications or data protection act/GDPR breaches since the last meeting of the officer board meeting.

The CCTV Manager summarised a number of key updates in the report and responded to questions from

the Joint CCTV Executive. The joint CCTV Executive received the report.

RESOLVED – that the report be received.

9 OVERVIEW OF STATISTICS FOR THE HERTFORDSHIRE CCTV PARTNERSHIP CONTROL ROOM OPERATIONS

The Procurement, Compliance and CCTV Manager presented an overview report that covered the statistics for the operation of the Hertfordshire CCTV Partnership Control Room.

Councillor Amron asked if the police reported back where CCTV had been used in a police operation. The CCTV Manager advised that feedback was not usually forthcoming from the police.

Members were also advised that there were weekly and monthly reports on the categories of incidents covered by CCTV. Councillor Choudhury asked about the methodology that was followed when there were requests for the disclosure of CCTV.

The CCTV Manager said that requests were addressed on a case-by-case basis. Members were advised that a tour of the CCTV control room could be arranged if Members were interested in visiting the facility.

The joint CCTV Executive received the report.

RESOLVED – that the report be received.

10 HERTFORDSHIRE CCTV PARTNERSHIP - OPERATIONAL CODE OF PRACTICE

The Procurement, Compliance and CCTV Manager introduced a report that presented the Hertfordshire CCTV Partnership Operational Code of Practice.

Members asked a number of questions and Officers

responded to the questions asked. The joint CCTV Executive received the report.

RESOLVED – that the report be received.

11 BUSINESS CASE FOR EXPANSION OF THE CCTV SERVICE - RICHARD BALDOCK

The Procurement, Compliance and CCTV Manager presented the business case report for the expansion of the CCTV Services.

Members were presented with the costings for expanding the services. Councillor Goldspink asked a question about the demand for expanding the CCTV partnership. The CCTV Manager said that there could be an appetite for expanding the partnership.

Councillor Choudhury asked about the length of time footage was retained. Members were advised that footage was retained for 5 years if requested and for 28-31 days if not. The joint CCTV Executive received the report.

RESOLVED – that the report be received.

12 CCTV CONTROL ROOM OPERATING SYSTEM UPGRADE - MIKE BOURNE / STEVE COOK

The Procurement, Compliance and CCTV Manager updated the Joint CCTV Executive in respect of the operating system upgrade to the operating system for the CCTV control room.

Members were advised that network issues were being resolved, and the list of known faults was reducing. Members were updated in respect of network speeds and hardware updates. The joint CCTV Executive received the report.

RESOLVED – that the report be received.

13 PROCUREMENT TO RENEW THE CCTV CONTROL ROOM STAFFING CONTRACT - RICHARD BALDOCK

The Procurement, Compliance and CCTV Manager said that the existing contract was due to expire in March 2027 and there had been premarket engagement in respect of the new contract.

The Procurement, Compliance and CCTV Manager said that TUPE rules would apply to terms and conditions and more details, and the specifications of the contract would be coming out from August onwards.

The joint CCTV Executive received the report.

RESOLVED – that the report be received.

14 URGENT BUSINESS

There was no urgent business.

15 EXCLUSION OF THE PRESS AND PUBLIC (IF REQUIRED)

There was no urgent part two business.

The meeting closed at 8.04 pm

Chairman .....

Date .....

Stevenage Borough Council Report

CCTV Joint Executive

Date of meeting: Tuesday the 10th November 2026

Report by: Richard Baldock on behalf of the CCTV Officer Management Board

Report title: Officer Management Board Report

Ward(s) affected:

Not applicable as the report covers the four council partners' areas.

Summary

This report gives a brief overview of the Hertfordshire CCTV Partnership. It informs members of the 2026/27 Quarter 2 budget position.

RECOMMENDATIONS FOR THE CCTV JOINT EXECUTIVE:

a) that the committee considers and provides any feedback on the Quarter 2 budget position for 2026/27

1.0 Background

1.1 At its meeting of 26th September 2023, the CCTV Joint Executive endorsed a revised approach to calculating the CCTV service costs to each local authority within the CCTV Partnership. This revised approach recognised the difference between pro-actively monitored cameras and static, reactive cameras given that use of the latter makes far fewer demands on the CCTV Control Room. At the same time, the revised methodology more accurately reflects the changes from time-to-time in the

number and type of cameras of each partner authority. The revised approach was implemented in 2023/24.

Overview of the Hertfordshire CCTV Partnership

1.2 The Hertfordshire CCTV Partnership is a collaborative initiative involving four local authorities in Hertfordshire, these being, East Herts, Hertsmere, North Herts and Stevenage. These councils work together to ensure the closed-circuit television (CCTV) systems are effectively managed and contribute positively to community safety and crime prevention efforts. The Partnership pools resources and expertise to manage and operate a network of CCTV cameras across the councils.

1.3 The key features of the Hertfordshire CCTV Partnership can be summarised as follows.

- **Collaborative Management**: The Partnership is managed on a day-to-day basis by Stevenage Borough Council with officer oversight and guidance provided by the CCTV Officer Management Board consisting of officers from the four councils. Member oversight is provided by a sub-committee of each council's Executive, that is, the CCTV Joint Executive. This method of working allows for efficient decision-making and resource allocation.
- **Shared Services**: By sharing services, the Partnership can reduce costs associated with the procurement, installation, maintenance and monitoring of CCTV systems. This includes leveraging bulk purchasing and shared infrastructure to achieve economies of scale.
- **Coverage and Scope**: The Partnership oversees a wide network of CCTV cameras covering various public spaces such as town centres, car parks and other key areas within the four

local authority areas. The cameras are strategically placed to maximise coverage and effectiveness in crime prevention and public safety.

- **Monitoring and Response**: The CCTV footage is monitored in real-time by trained operators at the CCTV Control Room in Stevenage. The operators can alert the police and others of incidents as they occur. This proactive monitoring helps in the rapid deployment of police resources to address potential criminal activities. In addition, there are a number of reactive cameras from which footage can be downloaded if required.
- **Data Protection and Privacy**: The Partnership adheres to strict data protection and privacy regulations, ensuring that CCTV footage is handled and stored securely. Access to the footage is restricted to authorised personnel and used only for legitimate purposes.
- **Funding and Resources**: The Partnership is funded through recharges to the member councils as discussed later in this report and income from its trading arm, the CCTV Partnership Company which provides services to the private sector and some other public sector bodies outside of the Partnership itself.

2 Reason(s)

2026/27 budget

2.1 Stevenage Borough Council provides financial management services for the Partnership. The table below presents the Quarter 2 CCTV Partnership Finance Summary.

	26/27 Budget	26/27 Actuals	26/27 Projection	26/27 Projected Variance to Budget	Comments
Employees	69,160	37,843	105,160	36,000	Projection includes: - New BSO post, which started in Sep-26 (£20k); and - O/T (with on-costs) for covering the vacant BSO post (£16k). BSO cost is split 50/50 between the partnership and the company, with the O/T being fully recharged to the company
Premises Related	45,780	22,860	45,780	0	
Transport Related	950	918	950	0	
Supplies and Services	684,040	258,752	684,040	0	
Recharges	20,770	8,919	20,770	0	
Income from Company	-216,110	-55,349	-223,986	-7,876	- Reduction in Company camera units during Q1 has resulted in a reduced charge than budgeted (+£18k); and - Additional Company income to reflect their share of the O/T and BSO projected pressure above (-£26k)
Income adjustment for the OOH service	-86,249	-80,545	-88,631	-2,382	Slightly higher uplift for the OOH income than budgeted
Balance to recover from partners	**518,341**	**193,398**	**544,082**	**25,742**	
					Average Camera No. + % of Total Cameras
Stevenage Borough Council	257,993		271,292	13,300	139 cameras. 49.86%
East Hertfordshire District Council	95,905		100,440	4,535	51 cameras. 18.46%

North Hertfordshire District Council	92,720		96,150	3,430	49 cameras. 17.67%
Hertsmere Borough Council	71,723		76,210	4,487	39 cameras. 14.01%
	518,341		**544,092**	**25,752**	**278 cameras. 100%**

2.2 The charges to the partner councils will be invoiced during the year with any pressures or efficiencies reconciled after year end.

3.0 Risks

3.1 There is a risk that without adequate officer and member oversight of the CCTV Partnership's budget, significant unanticipated overspends could occur which would place financial burdens on the partner councils at a time when all councils are facing significant financial pressures. The risk is being mitigated by Officer Management Board meetings being held at least quarterly at which the latest budget projections are reviewed and any necessary actions to contain pressures are identified

4.0 Implications/Consultations

Community Safety

The provision of CCTV cameras is part of each council's efforts to promote community safety and protect the public as per the relevant Codes of Practice 2013 which was presented to Parliament pursuant to Section 30 (1) (a) of the Protection of Freedoms Act 2012.

Data Protection

None arising directly from this report.

Equalities

None arising directly from this report.

Environmental Sustainability

None arising directly from this report.

Financial

The financial aspects of the Partnership are outlined in the report.

Health and Safety

None arising directly from this report.

Human Resources

These have been considered by Stevenage Borough Council in relation to operational management of the service and the monitoring contract.

Human Rights

None arising directly from this report.

Legal

The Partnership operates within the terms of the Partnerships Agreement. In addition, the selling of services to the private sector is handled by the CCTV Partnership Company in line with the relevant legislation.

Specific Wards

Not applicable.

Contact Officer

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Report Author

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Stevenage
BOROUGH COUNCIL

Meeting	CCTV Joint Executive Meeting
Portfolio Area	Environment and Leisure, Stevenage Borough Council
Date	10th November 2026 6pm



CCTV OPERATIONS AND PERFORMANCE REPORT

Authors	Steve Cook- CCTV Operations Manager
Lead Officer	Richard Baldock- Procurement, Compliance & CCTV Manager
Contact Officer	Steve Cook – CCTV Operations Manager

1. The Partnership has not received any applications for RIPA (Regulation of Investigatory Powers Act 2000) – since the last Officers Board meeting in September 2026.

2. There is an investigation of an alleged GDPR breach since the last Officers Board meeting. There are some actions being taken from this.

3. Hertford Town Council Mobile Cameras to be installed on Hartham Common. Everyone Active has replied to state the power is on a timer and a new power supply will need to be installed to the column from the Pitch. Quotation has been supplied to HTC and we are awaiting a Purchase Order.

4. North Herts (John Marshall and Joe Mannix) contacted about the decommissioning program for any cameras. Meeting on the 16th of September at the control room to discuss - resulted in reviewing of decommissioning cameras to reinstate some.
   2 cameras already identified by NHDC to reinstate.
   Coombes Hole Royston CCTV Camera upgrade quotation has been received from Videre and are awaiting order confirmation from North Herts John Marshall.

5. Stevenage Borough Council Housing phase 3 Update.
   One site awaiting Talk-Talk connection: Ingelheim Court SBC IT aware.
   SBC IT has information and has sent info to Talk Talk awaiting installation date.
   New Stevenage Leisure Centre - 2 separate quotations to be supplied for new camera installation with 360 Vision and Aviglion PTZ cameras. Obtain bracket design.
   Cavendish Road Depot Recorder relocation works have now been completed.
   Shephallbury Park Depot equipment has arrived and is due to be programmed in later this month for installation.
   Primmet Road quotation received and are awaiting order confirmation.
   Plaza quotation for extra Engineer Day to repurpose a CCTV system for this location with SBC Service Spares. Order has been received to schedule in when works will take place.
   Weston Road Cemetery quotation for 2 extra cameras to be added to current system has also been requested.

6. Ware Town Council - Solution for camera 58 has been confirmed and are awaiting Purchase Order from Ware Town Council.

7. Bishops Stortford Town Council have requested quotations to reinstate Camera 20 on the North end of North Street, new Camera on Northgate End Car park, new camera location on Riverside and a new Camera location on Station Road.
   Proposal has been drafted.

8. Hertsmere - The Point Wireless has now been completed. 2 Cameras to still be installed.

9. The Control Room continues to expand and grow with over 1712 cameras that are now monitored pro-actively and re-actively, for both the Partnership and the Company.

10. The CCTV Control room equipment upgrade installation works has been completed. Patch has been rolled out across all workstations which seems to have resolved the issues with alarms. By the end of this week looking to pay invoice if all ok.

11. CCTV Network reconfiguration programme is nearing completion for all areas and SBC Housing Sites are still due to be completed.

12. Hertfordshire Constabulary - Police have given written notice that they will not be providing an officer in the CCTV control room to download CCTV footage moving forward from the 1st of September 2026.
    A meeting is due to be scheduled in to discuss the options that are available for this change.
    Police have confirmed they would clear the Inbox for these said footage requests for this date but as of the 1st of September 2026 there are still 46 Requests outstanding which run the risk of the CCTV footage requested being overwritten, if these are not actioned in a timely manner.

Mike Bourne will temporarily be covering any new requests after the 1st of September as a gesture of goodwill until a suitable solution is found.

13. Emma Chapman our New CCTV Business Support Officer started the new role on the 7th September 2026.

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A PLAIN-ENGLISH GUIDE

How to read this report

The same definitions and visual signals are used throughout.

HERTFORDSHIRE CCTV PARTNERSHIP

01 Incident

A control-room record linked to CCTV activity.

02 Post Event Viewing

Recorded footage reviewed or downloaded after an event.

03 Camera activity

A measure of camera use; it may exceed the incident count.

04 Share

The percentage of the relevant district or partnership total.

Orange identifies the lead result. Blue shows the remaining comparison.

Source: Q1 2026–27 partnership stats workbook.

HERTFORDSHIRE CCTV PARTNERSHIP | Q1 2026/27

1,046 incidents recorded across the partnership

Reporting period: 1 April 2026–1 July 2026

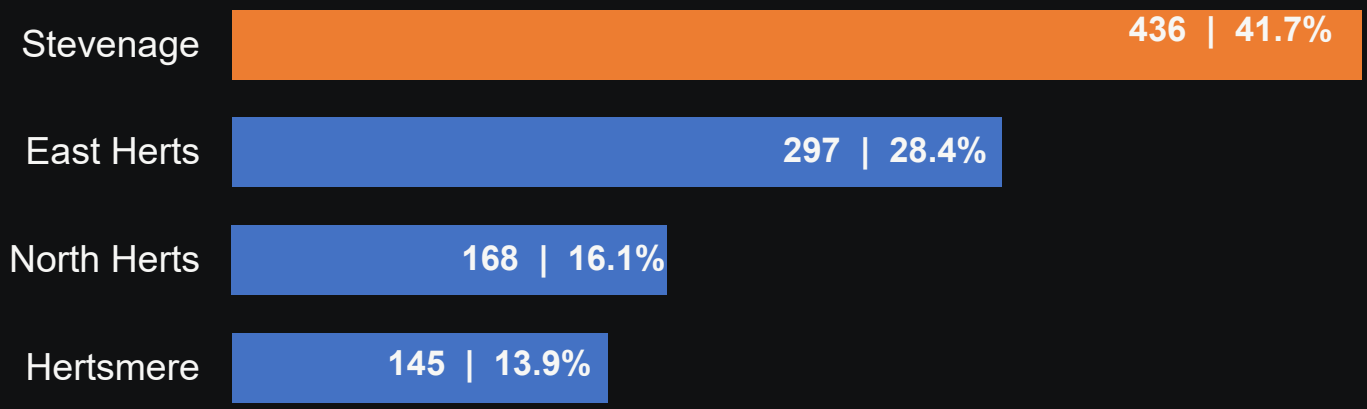
TOTAL INCIDENTS

1,046

4 in 10 incidents were recorded in Stevenage

436 incidents • 41.7% of total

INCIDENTS BY DISTRICT



TOP DISTRICT

436 Stevenage
41.7% of total

TOP INCIDENT CATEGORY

342 Post Event Viewing

TOP CALL SOURCE

405 Police Airwaves
38.7% of total

Source: Q1 2026–27 partnership stats workbook.

PARTNERSHIP OVERVIEW

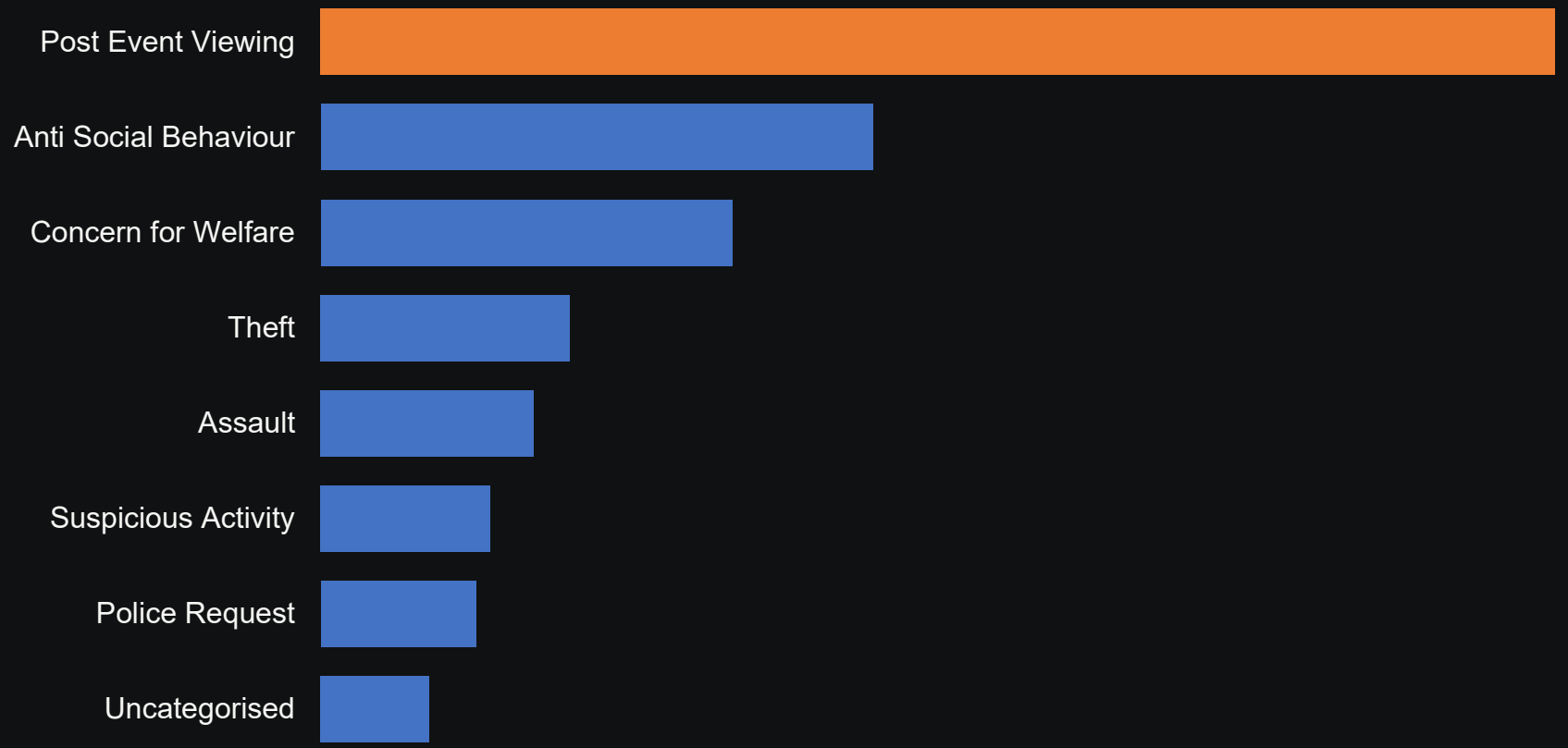
Post Event Viewing is the largest incident category

342 records — 39.9% of categorised incidents.

LEADING CATEGORY

342

39.9% of the mix



Source: Q1 2026–27 partnership stats workbook.

PARTNERSHIP OVERVIEW

Police Airwaves generates 39% of incident records

405 of 1,046 records came through Police Airwaves.

POLICE AIRWAVES

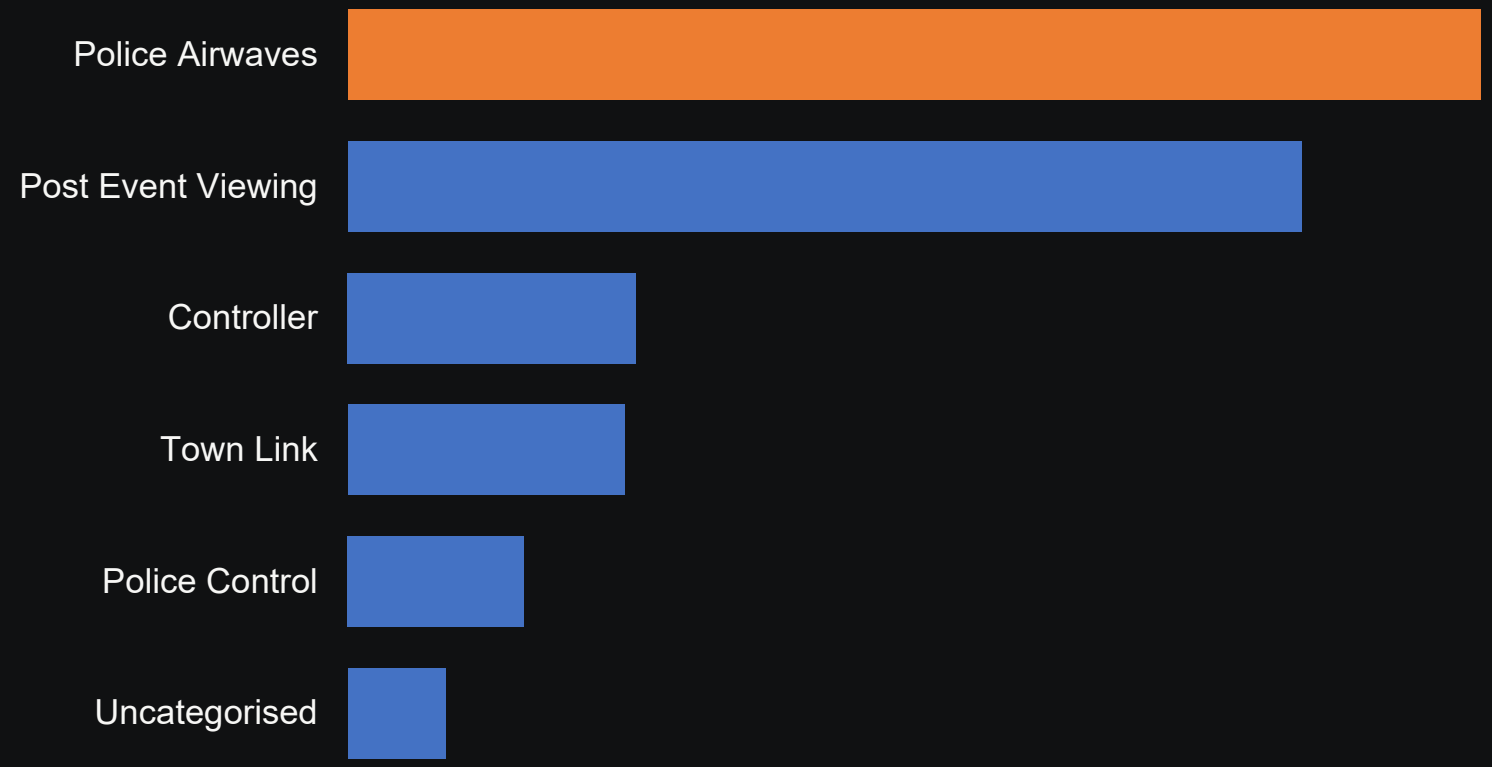
405

38.7% of total

POST EVENT VIEWING

341

32.6% of total



Source: Q1 2026–27 partnership stats workbook.

PARTNERSHIP OVERVIEW

Stevenage accounts for 42% of partnership incidents

District totals reconcile to 1,046 incidents with no unassigned records.

TOP DISTRICT

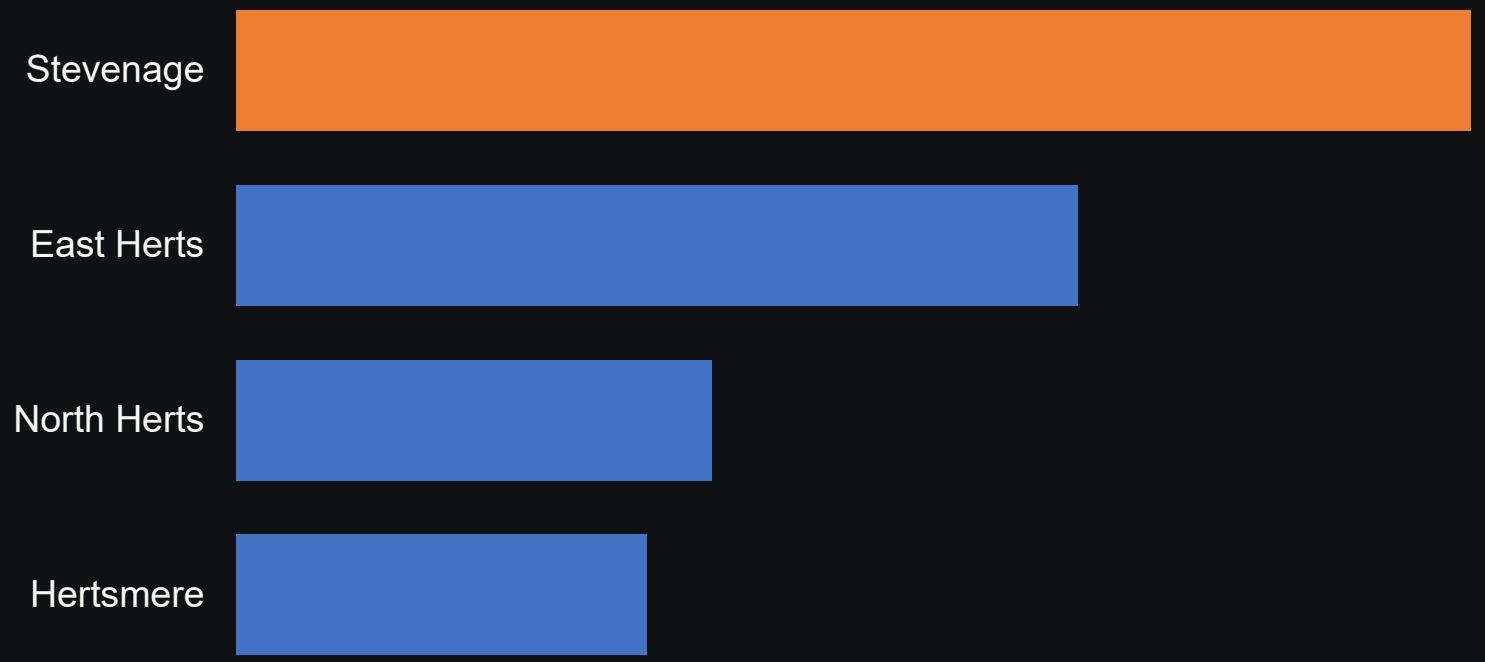
436

41.7% of total

UNASSIGNED

0

All records allocated



Source: Q1 2026–27 partnership stats workbook.

WHERE INCIDENTS HAPPENED

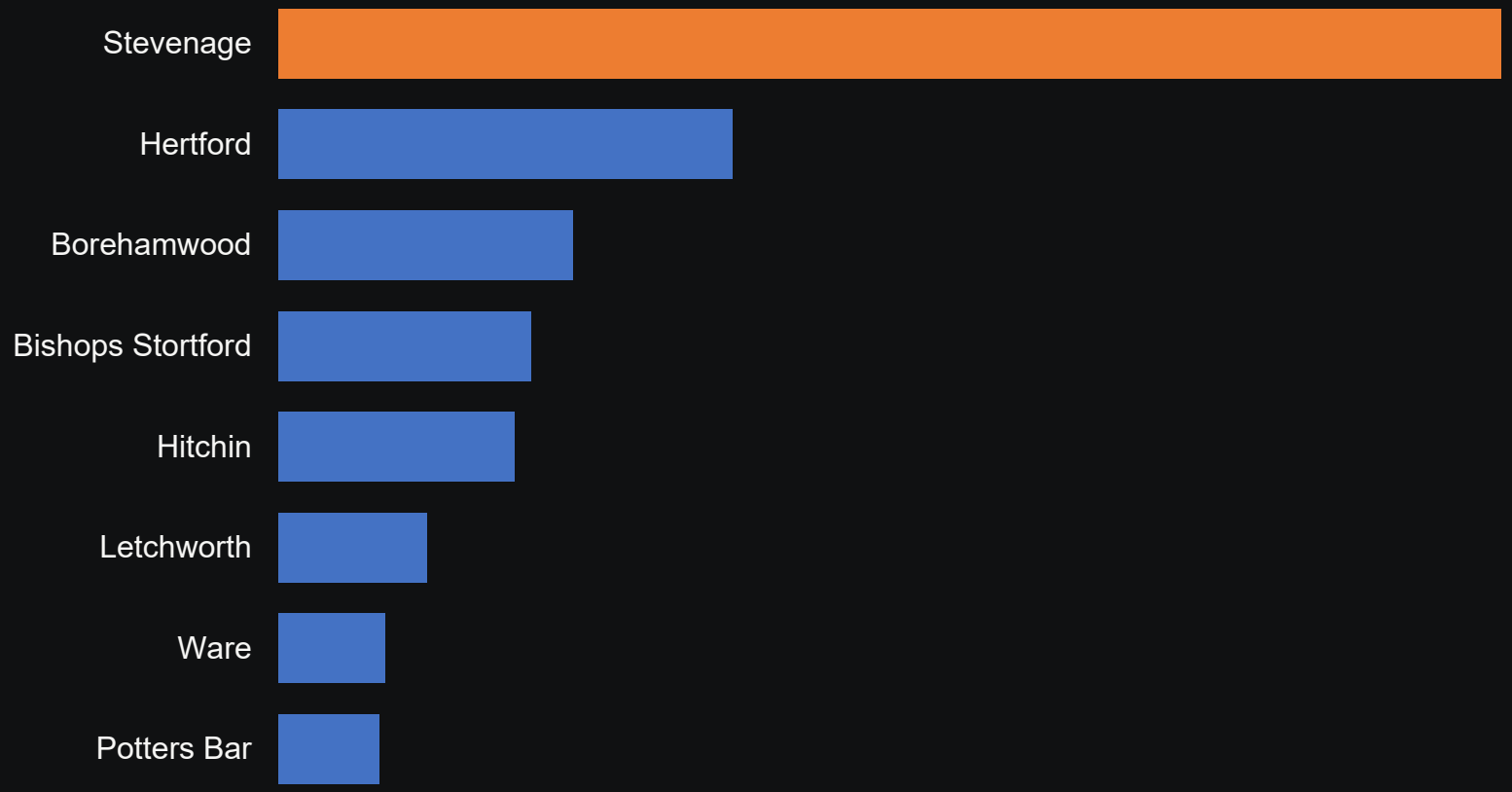
Five locations account for 84% of all incidents

The leading five locations recorded 877 of 1,046 incidents.

TOP FIVE

84%

877 incidents



Source: Q1 2026–27 partnership stats workbook.

FOOTAGE REQUESTS

Stevenage accounts for 44% of footage work

342 Post Event Viewing records were logged across the partnership.

TOTAL REQUESTS

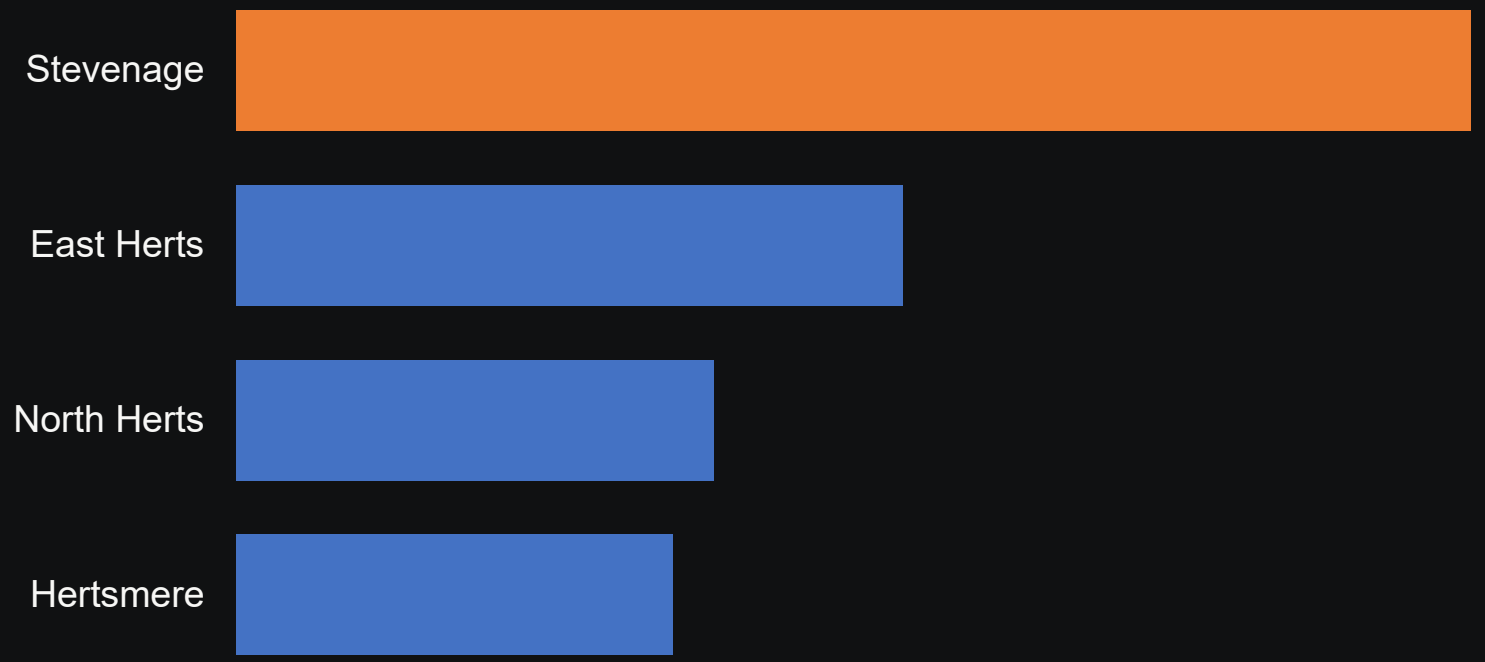
342

Across all partners

STEVENAGE

150

43.9% of total



Source: Q1 2026–27 partnership stats workbook.

CAMERA ACTIVITY

Town Square is the busiest camera location

Camera activity can exceed incidents because more than one camera may support a record.

TOWN SQUARE

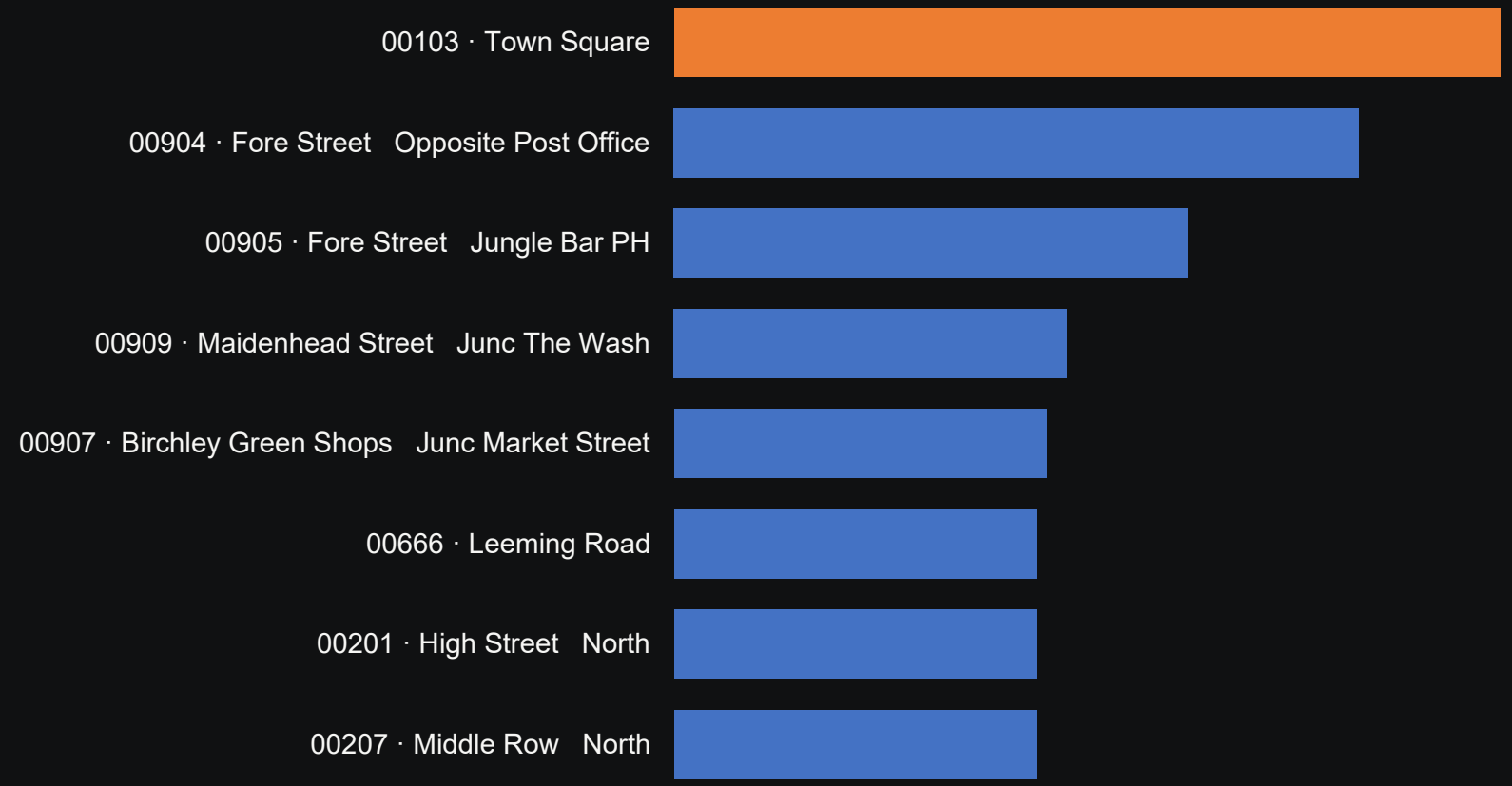
82

Recorded activities

NEXT BUSIEST

68

Fore Street · Post Office



Source: Q1 2026–27 partnership stats workbook.

STEVENAGE DASHBOARD

436 incidents — 42% of the partnership

436 incidents recorded in Q1 2026/27.

TOTAL INCIDENTS

436

41.7% of partnership

All district incidents are recorded under Stevenage.

TOP LOCATION

436

Stevenage · 100.0%

TOP CATEGORY

150 Post Event Viewing

TOP CALL SOURCE

178 Police Airwaves

TOP CAMERA

82 00103 · Town Square

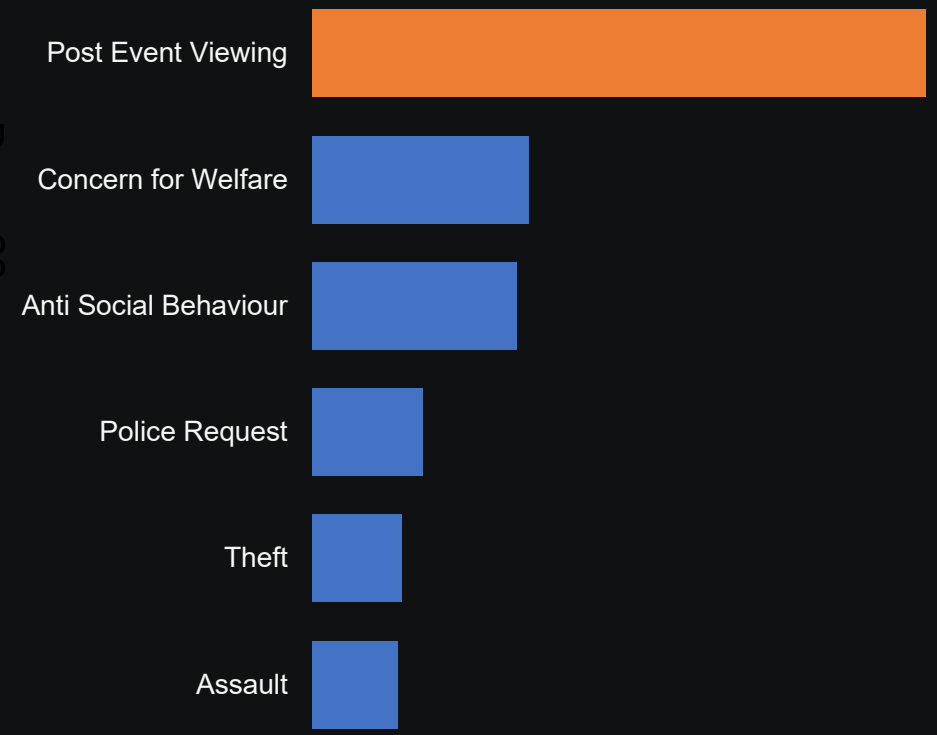
Source: Q1 2026–27 partnership stats workbook.

STEVENAGE DETAIL

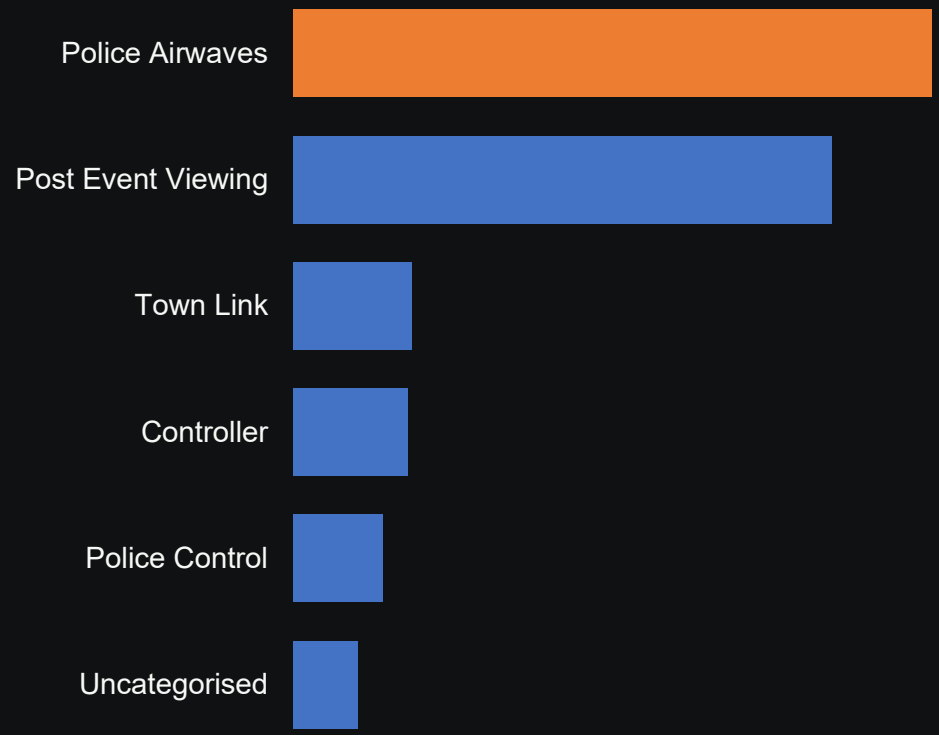
Post Event Viewing leads the incident mix

Top categories and call sources within Stevenage.

TOP INCIDENT CATEGORIES



INCIDENTS BY CALL SOURCE



Source: Q1 2026–27 partnership stats workbook.

NORTH HERTS DASHBOARD

Hitchin accounts for 50% of North Herts incidents

168 incidents recorded in Q1 2026/27.

TOTAL INCIDENTS

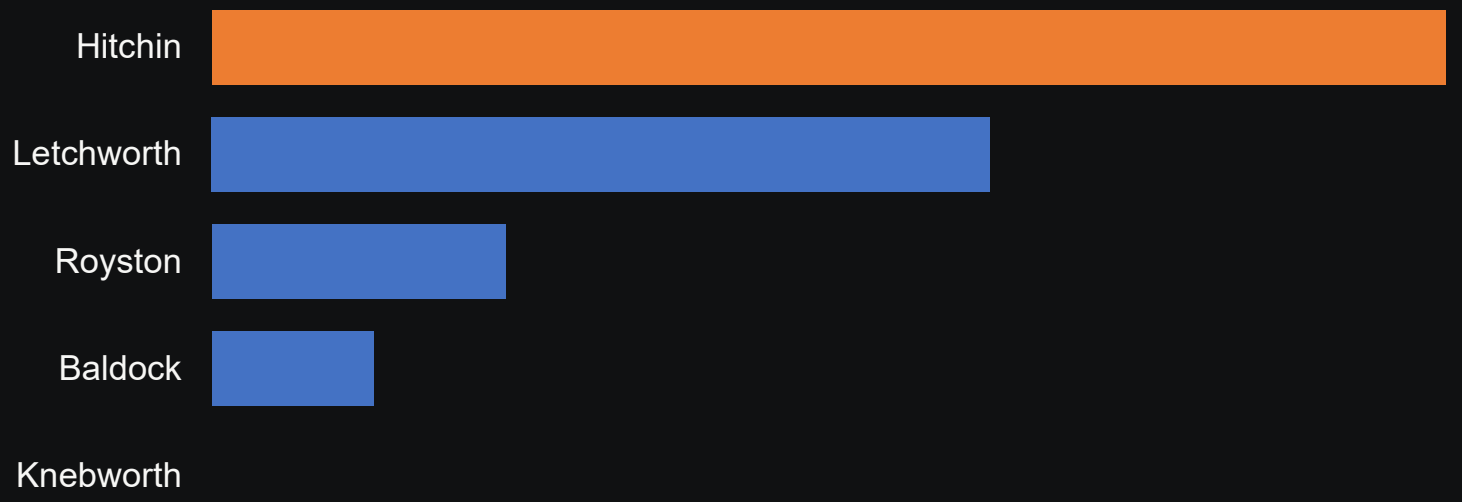
168

16.1% of partnership

TOP LOCATION

84

Hitchin · 50.0%



TOP CATEGORY

58 Post Event Viewing

TOP CALL SOURCE

62 Police Airwaves

TOP CAMERA

18 00305 · Market Place High St

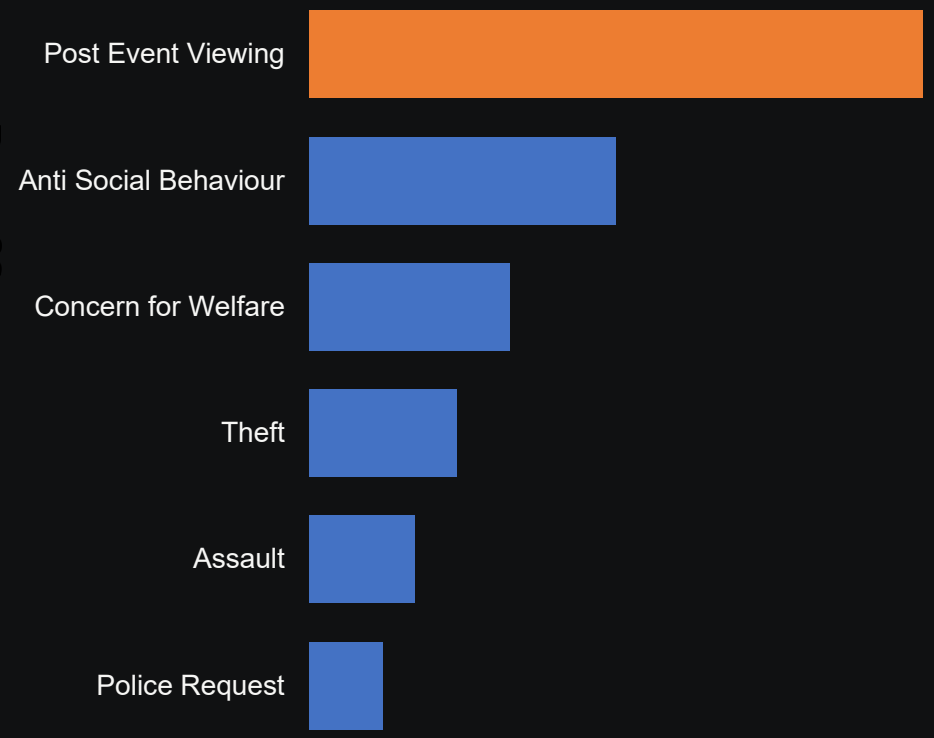
Source: Q1 2026–27 partnership stats workbook.

NORTH HERTS DETAIL

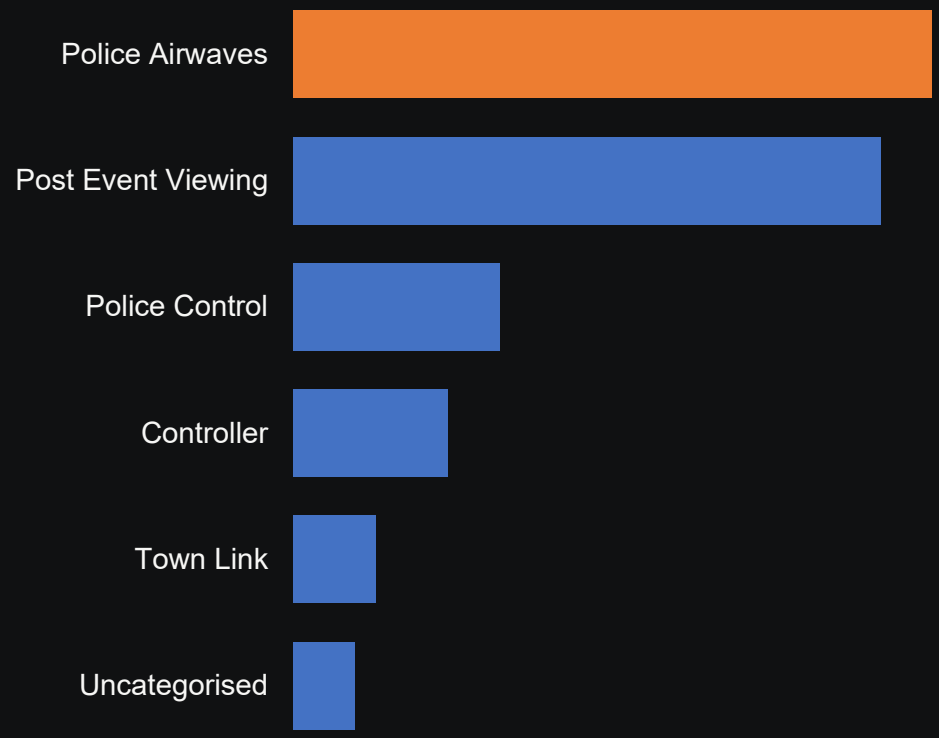
Post Event Viewing leads the incident mix

Top categories and call sources within North Herts.

TOP INCIDENT CATEGORIES



INCIDENTS BY CALL SOURCE



Source: Q1 2026–27 partnership stats workbook.

EAST HERTS DASHBOARD

Hertford accounts for 55% of East Herts incidents

297 incidents recorded in Q1 2026/27.

TOTAL INCIDENTS

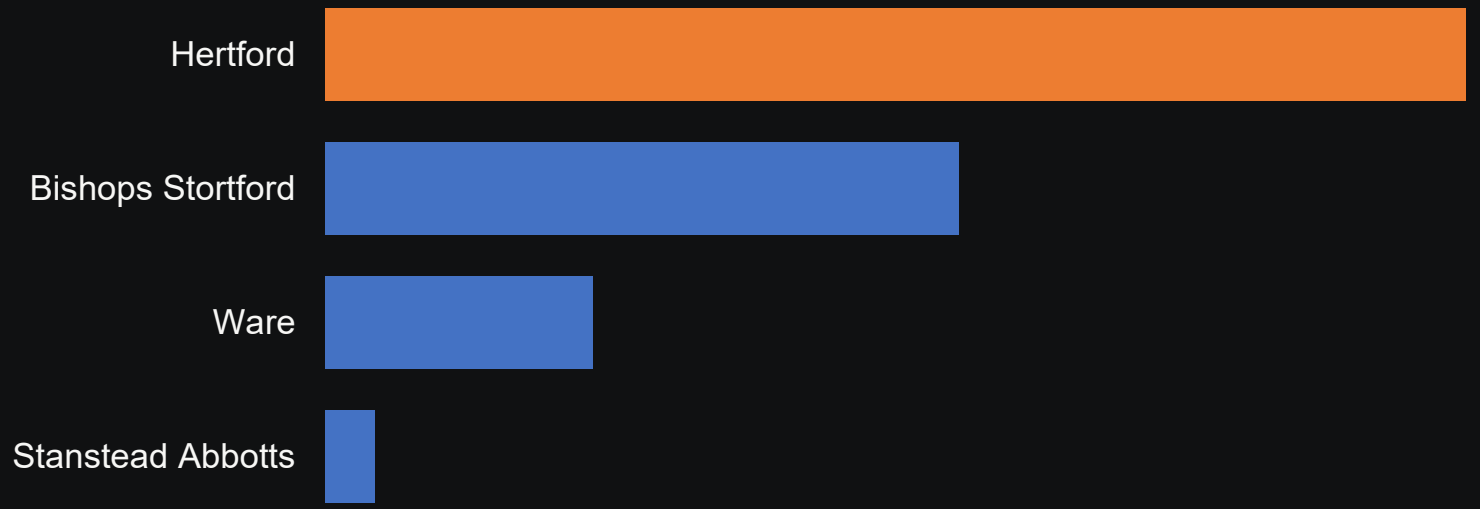
297

28.4% of partnership

TOP LOCATION

162

Hertford · 54.5%



TOP CATEGORY

81 Post Event Viewing

TOP CALL SOURCE

103 Police Airwaves

TOP CAMERA

68 00904 · Fore Street Opposite Post Office

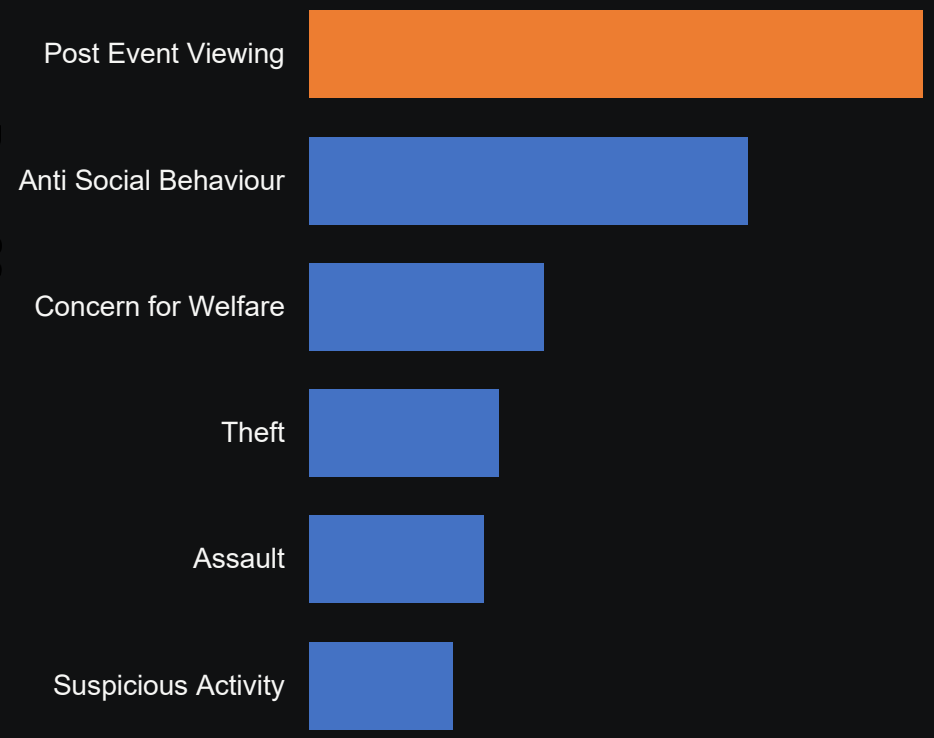
Source: Q1 2026–27 partnership stats workbook.

EAST HERTS DETAIL

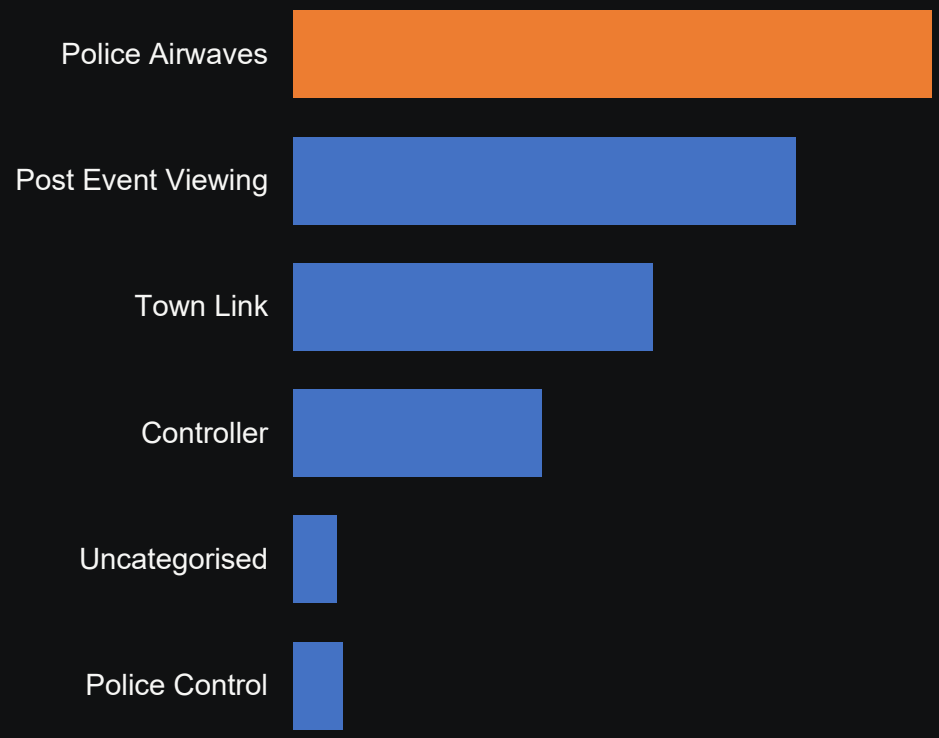
Post Event Viewing leads the incident mix

Top categories and call sources within East Herts.

TOP INCIDENT CATEGORIES



INCIDENTS BY CALL SOURCE



Source: Q1 2026–27 partnership stats workbook.

HERTSMERE DASHBOARD

Borehamwood accounts for 72% of Hertsmere incidents

145 incidents recorded in Q1 2026/27.

TOTAL INCIDENTS

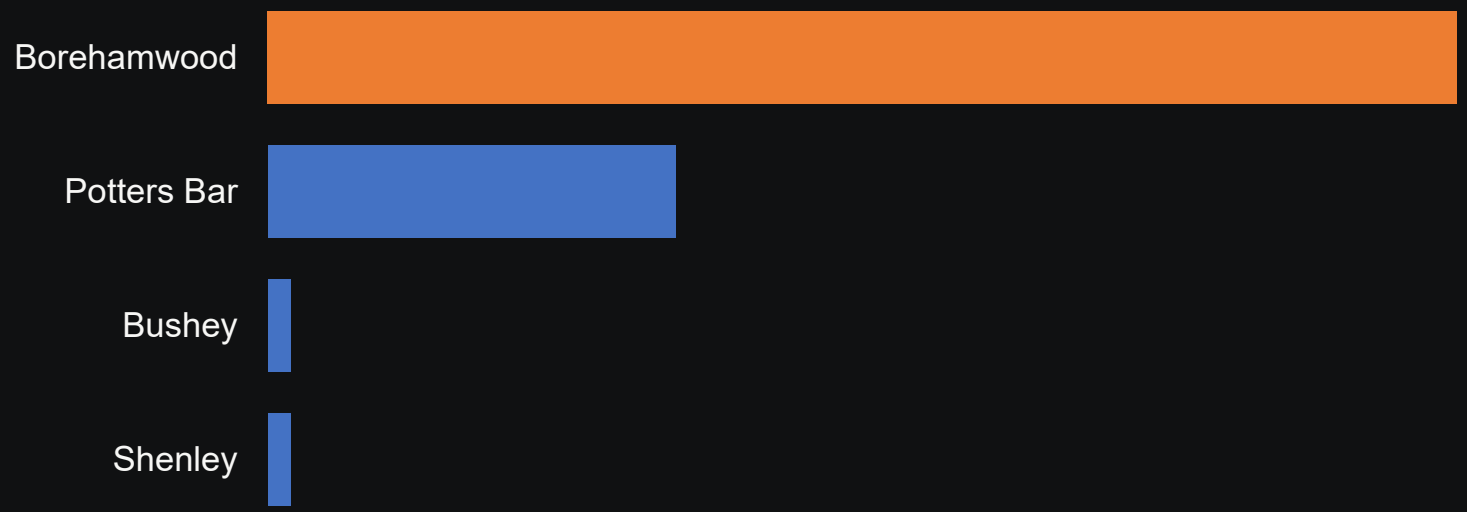
145

13.9% of partnership

TOP LOCATION

105

Borehamwood · 72.4%



TOP CATEGORY

53 Post Event Viewing

TOP CALL SOURCE

62 Police Airwaves

TOP CAMERA

36 00666 · Leeming Road

Source: Q1 2026–27 partnership stats workbook.

HERTSMERE DETAIL

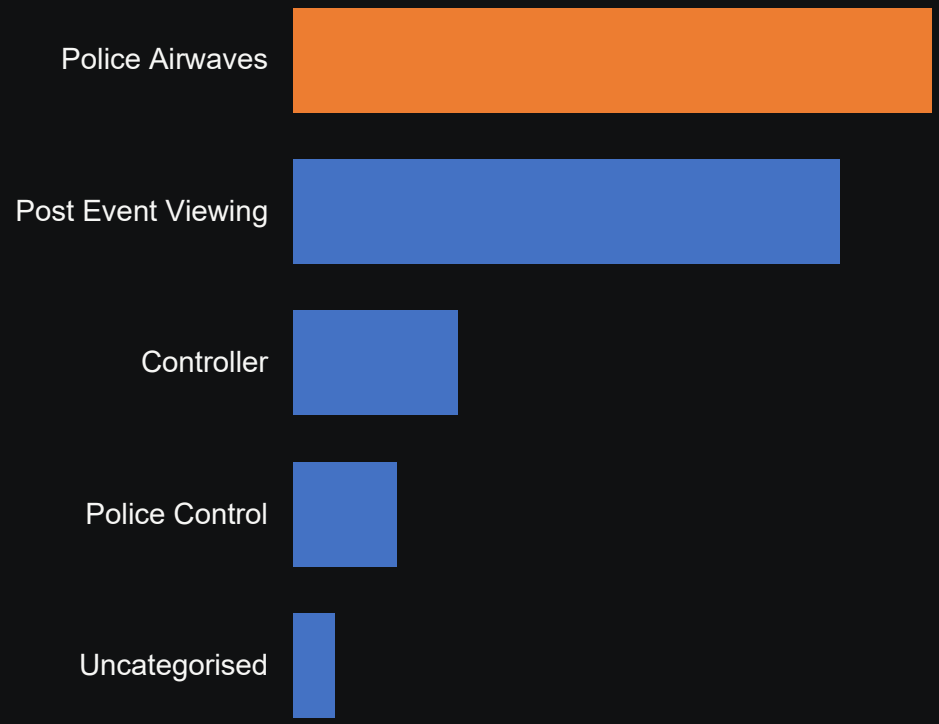
Post Event Viewing leads the incident mix

Top categories and call sources within Hertsmere.

TOP INCIDENT CATEGORIES



INCIDENTS BY CALL SOURCE



Source: Q1 2026–27 partnership stats workbook.

OPERATIONAL FOCUS

Activity is concentrated at a small number of cameras

The leading eight cameras account for the highest recorded activity.

01	00103 · Town Square	82
02	00904 · Fore Street Opposite Post Office	68
03	00905 · Fore Street Jungle Bar PH	51
04	00909 · Maidenhead Street Junc The Wash	39
05	00907 · Birchley Green Shops Junc Market Street	37
06	00666 · Leeming Road	36
07	00201 · High Street North	36
08	00207 · Middle Row North	36

Source: Q1 2026–27 partnership stats workbook.

CALL SOURCE SUMMARY

Police channels generate nearly half of all incident records

Police Airwaves and Police Control together account for 44.7% of the total.

POLICE CHANNELS

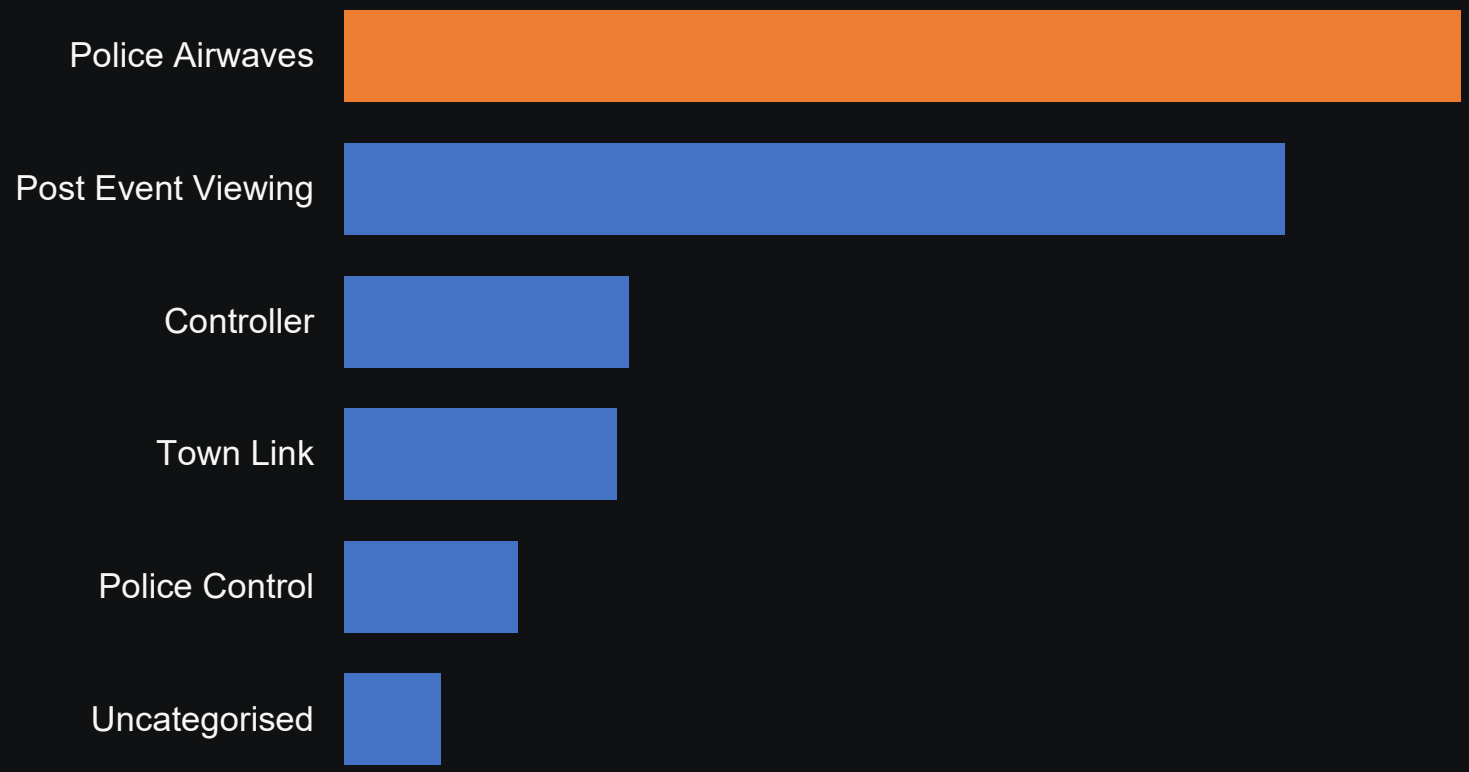
468

44.7% of total

ALL SOURCES

1,046

Fully allocated



Source: Q1 2026–27 partnership stats workbook.



Q2 2026-27

Overview of statistics for the Hertfordshire CCTV Partnership Control Room Operations

For the Members of the Partnership

Stevenage, North Herts, East Herts and Hertsmere Councils

HERTFORDSHIRE CCTV

REPORT STRUCTURE

How incidents are classified

Every reported CCTV incident is organised by category, with subcategories used where added detail is needed.

HERTFORDSHIRE CCTV PARTNERSHIP

01

Every incident gets a category

All Reported CCTV Incidents are given a Category

02

Subcategories add detail

Each Category can be used on its own, however some categories have Subcategories to differentiate between certain areas that may need to be reported on separately

03

The full structure follows

In the next slide shows all the Categories and their subsequent Subcategories that are associated with them

A PLAIN-ENGLISH GUIDE

How to read this report

The same definitions and visual signals are used throughout.

HERTFORDSHIRE CCTV PARTNERSHIP

01 Incident

A control-room record linked to CCTV activity.

02 Footage Request

Recorded footage reviewed or downloaded after an event.

03 Camera activity

A measure of camera use; it may exceed the incident count.

04 Share

The percentage of the relevant district or partnership total.

Orange identifies the lead result. Blue shows the remaining comparison.

Source: Q2 2026–27 partnership stats workbook.

1,066 incidents recorded across the partnership

Reporting period: 1 July 2026–1 October 2026

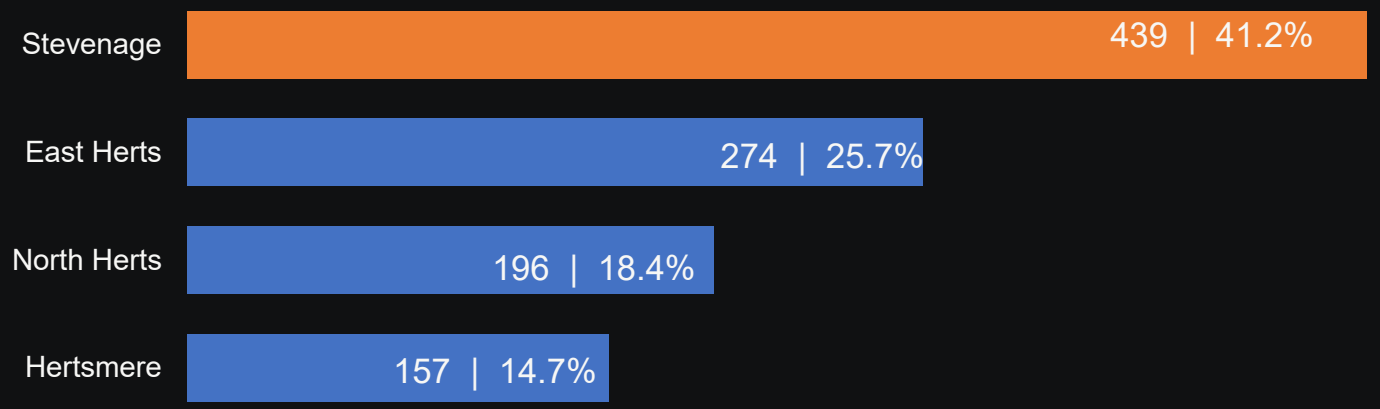
TOTAL INCIDENTS

1,066

4 in 10 incidents were recorded in Stevenage

439 incidents • 41.2% of total

INCIDENTS BY DISTRICT



TOP DISTRICT

439 Stevenage
41.2% of total

TOP INCIDENT CATEGORY

314 Footage Request

TOP CALL SOURCE

444 Police Airwaves
41.7% of total

Source: Q2 2026–27 partnership stats workbook.

PARTNERSHIP OVERVIEW

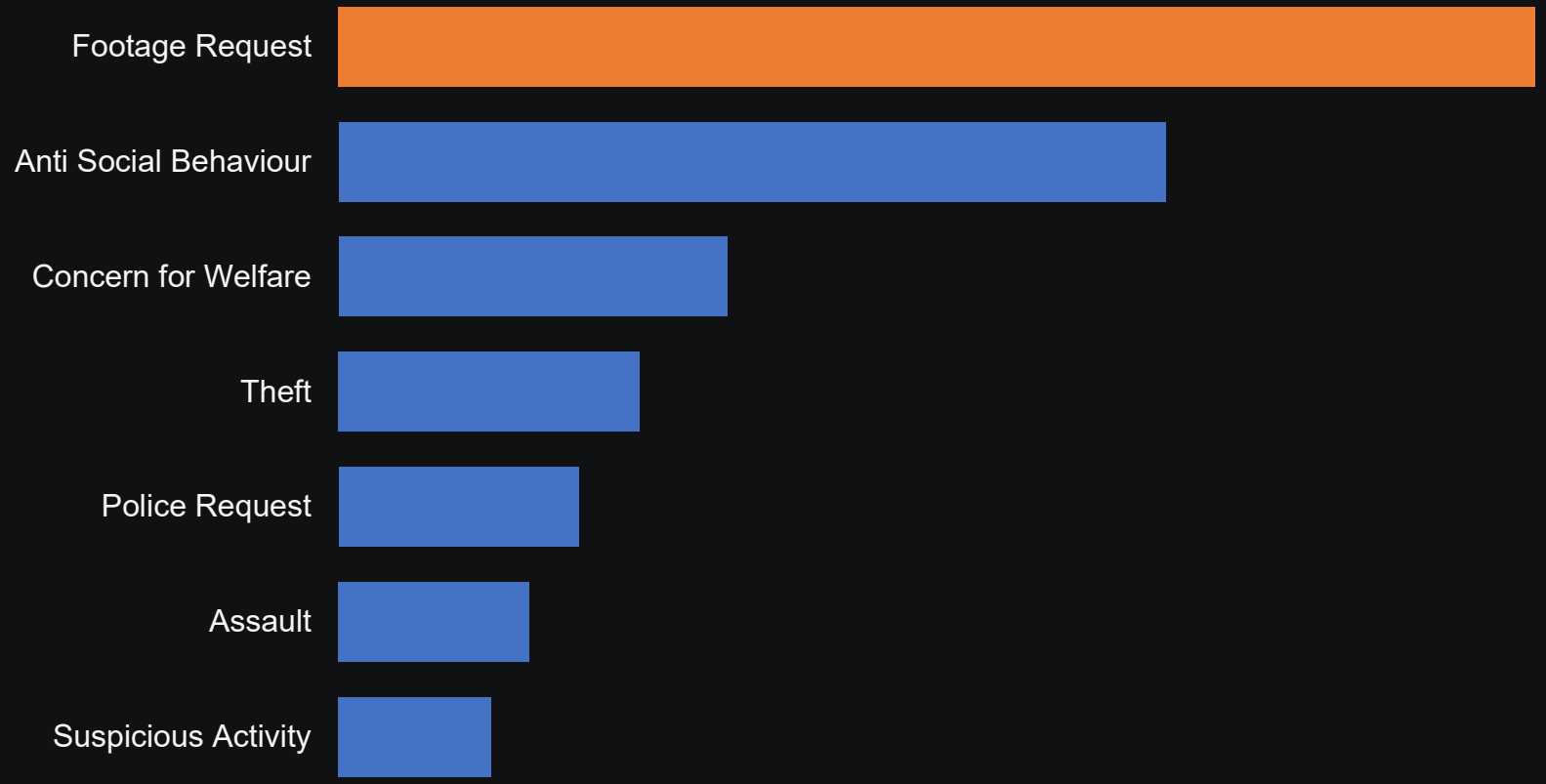
Footage Request is the largest incident category

314 records — 30.5% of categorised incidents.

LEADING CATEGORY

314

30.5% of the mix



Source: Q2 2026–27 partnership stats workbook.

PARTNERSHIP OVERVIEW

Police Airwaves generates 42% of incident records

444 of 1,066 records came through Police Airwaves.

POLICE AIRWAVES

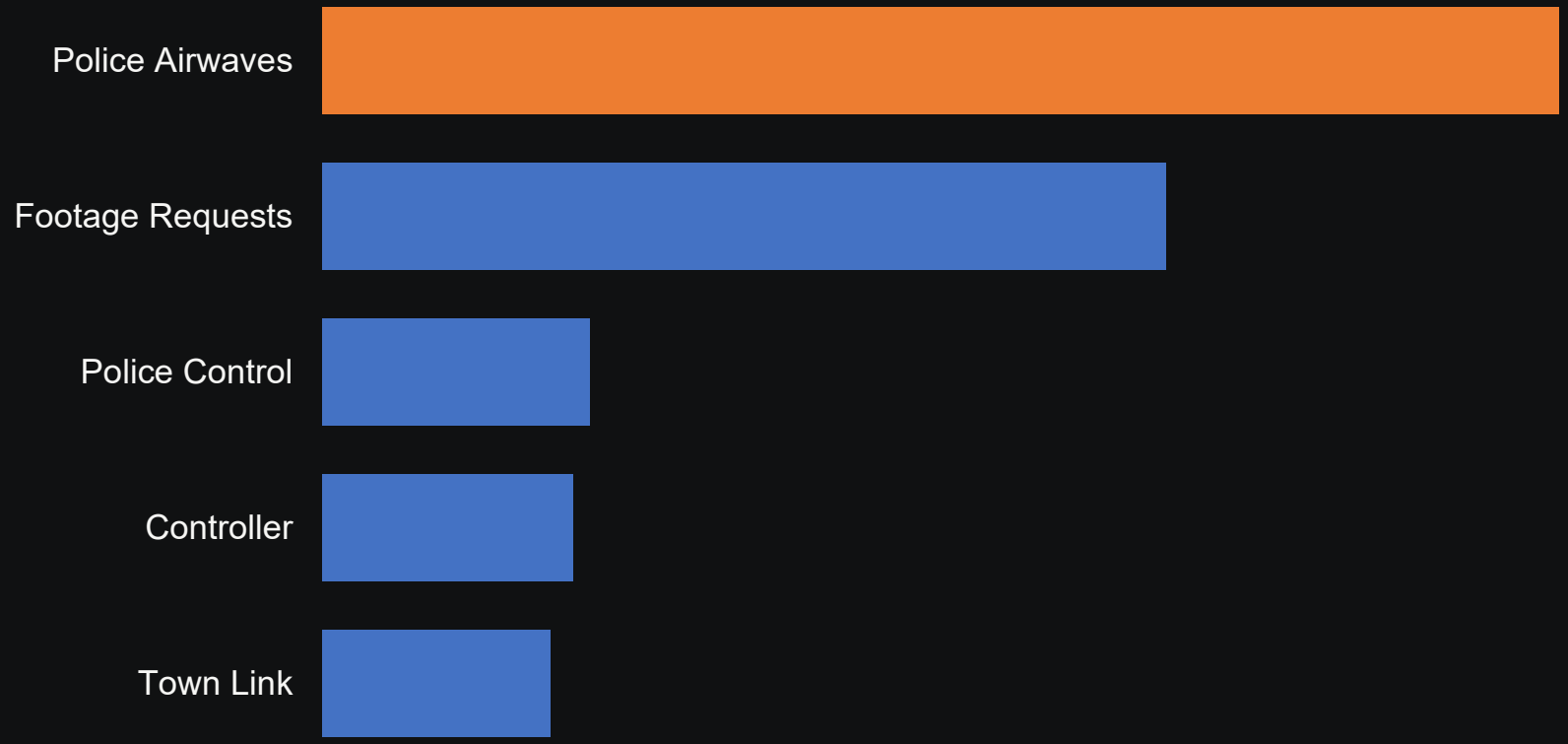
444

41.7% of total

Footage Request

303

28.4% of total



Source: Q2 2026–27 partnership stats workbook.

PARTNERSHIP OVERVIEW

Stevenage accounts for 41% of partnership incidents

District totals reconcile to 1,066 incidents with no unassigned records.

TOP DISTRICT

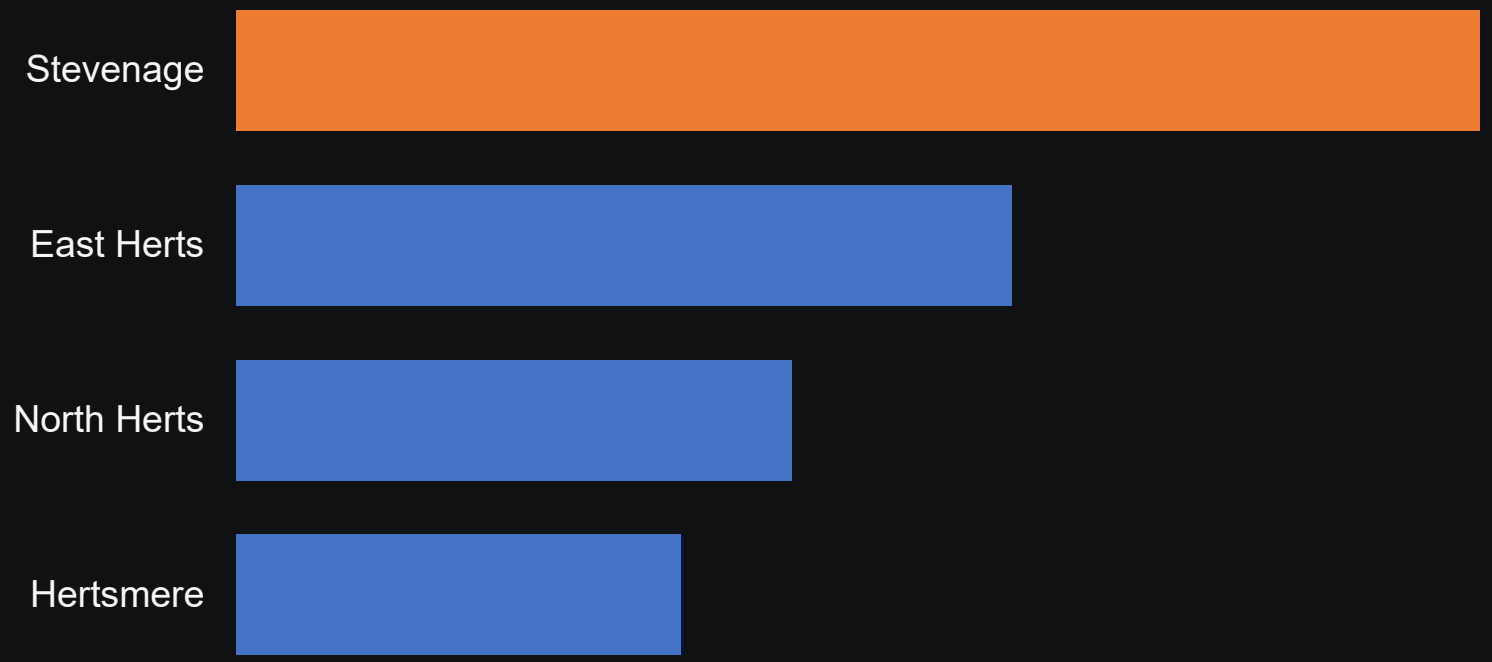
439

41.2% of total

UNASSIGNED

0

All records allocated



Source: Q2 2026–27 partnership stats workbook.

WHERE INCIDENTS HAPPENED

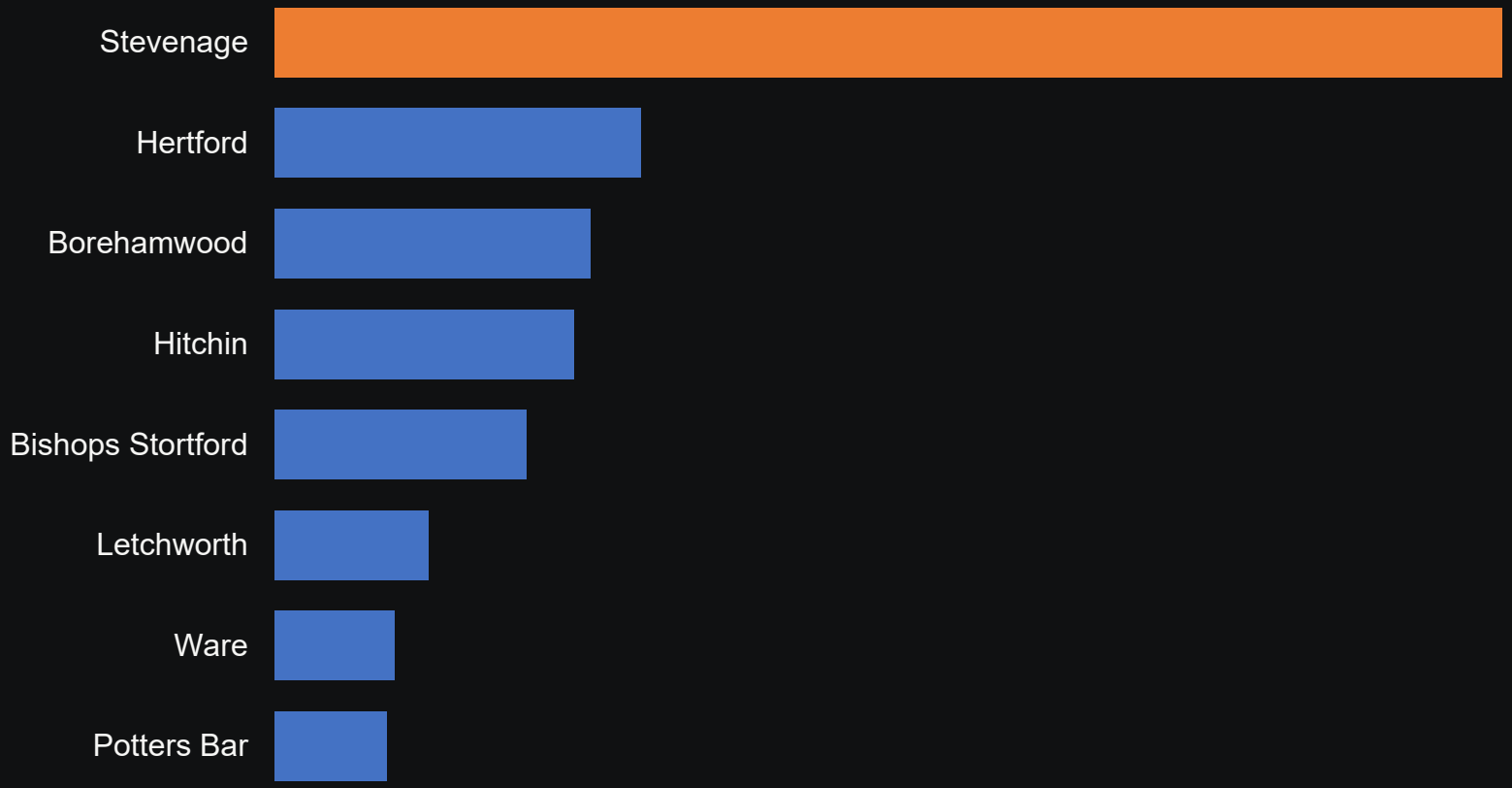
Five locations account for 83% of all incidents

The leading five locations recorded 880 of 1,066 incidents.

TOP FIVE

83%

880 incidents



Source: Q2 2026–27 partnership stats workbook.

FOOTAGE REQUESTS

Stevenage accounts for 46% of footage work

314 Footage Request records were logged across the partnership.

TOTAL REQUESTS

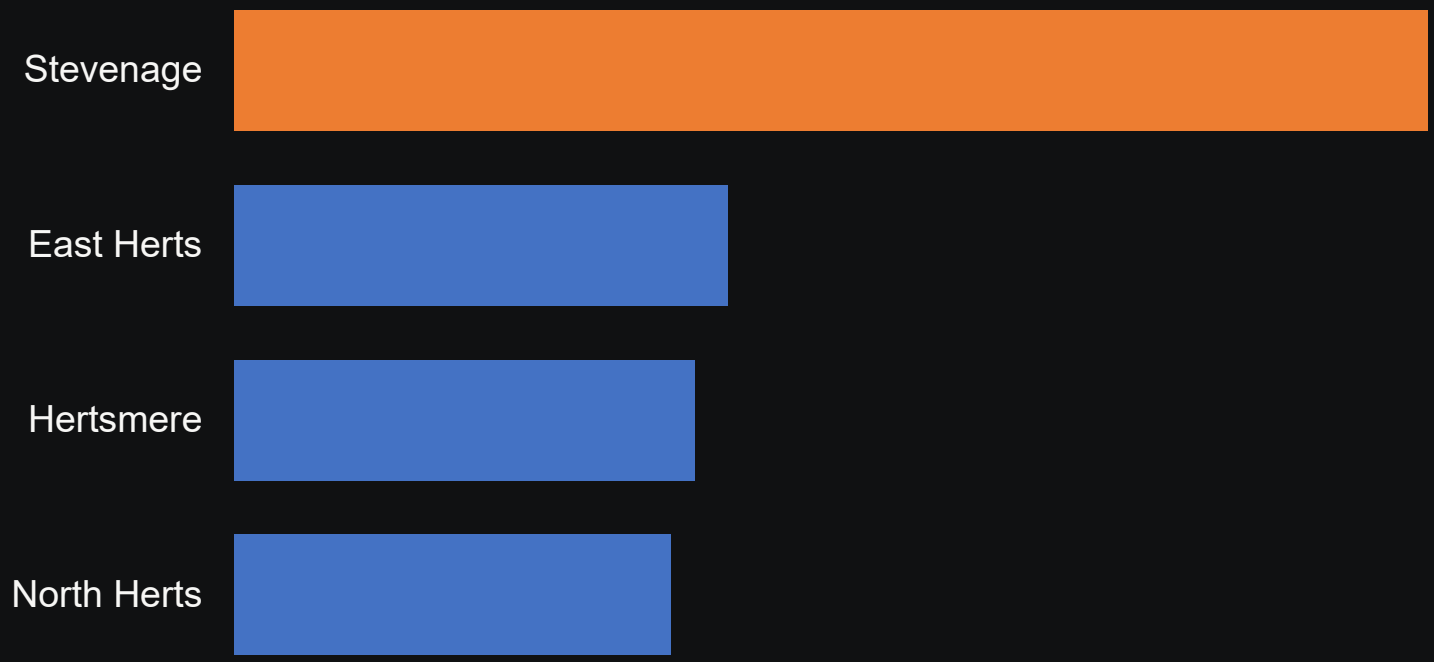
314

Across all partners

STEVENAGE

145

46.2% of total



Source: Q2 2026–27 partnership stats workbook.

CAMERA ACTIVITY

Town Square is the busiest camera location

Camera activity can exceed incidents because more than one camera may support a record.

TOWN SQUARE

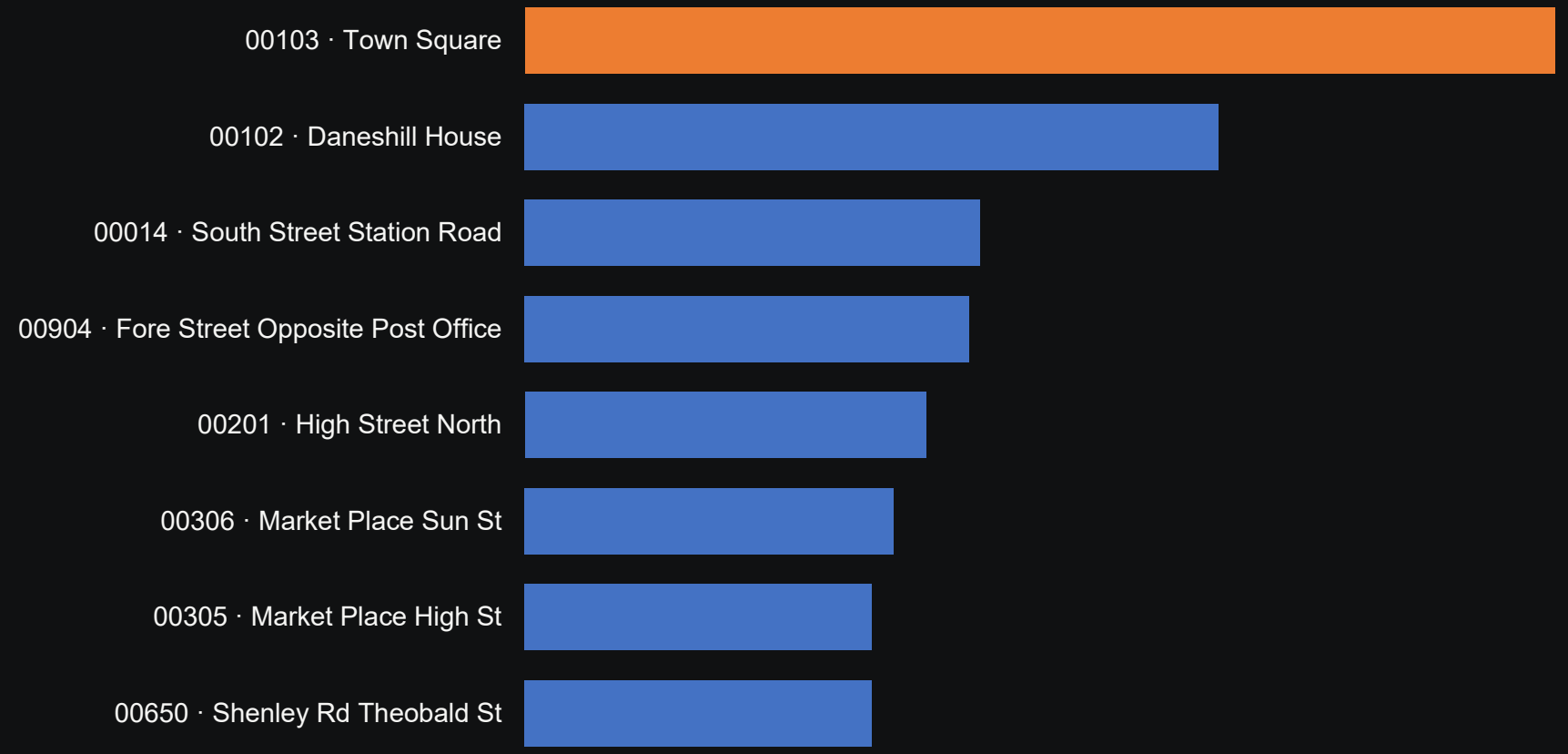
95

Recorded activities

NEXT BUSIEST

64

Daneshill House



Source: Q2 2026–27 partnership stats workbook.

STEVENAGE DASHBOARD

439 incidents — 41% of the partnership

439 incidents recorded in Q2 2026/27.

TOTAL INCIDENTS

439

41.2% of partnership

All district incidents are recorded under Stevenage.

TOP LOCATION

439

Stevenage · 100.0%

TOP CATEGORY

145 Footage Request

TOP CALL SOURCE

179 Police Airwaves

TOP CAMERA

95 00103 · Town Square

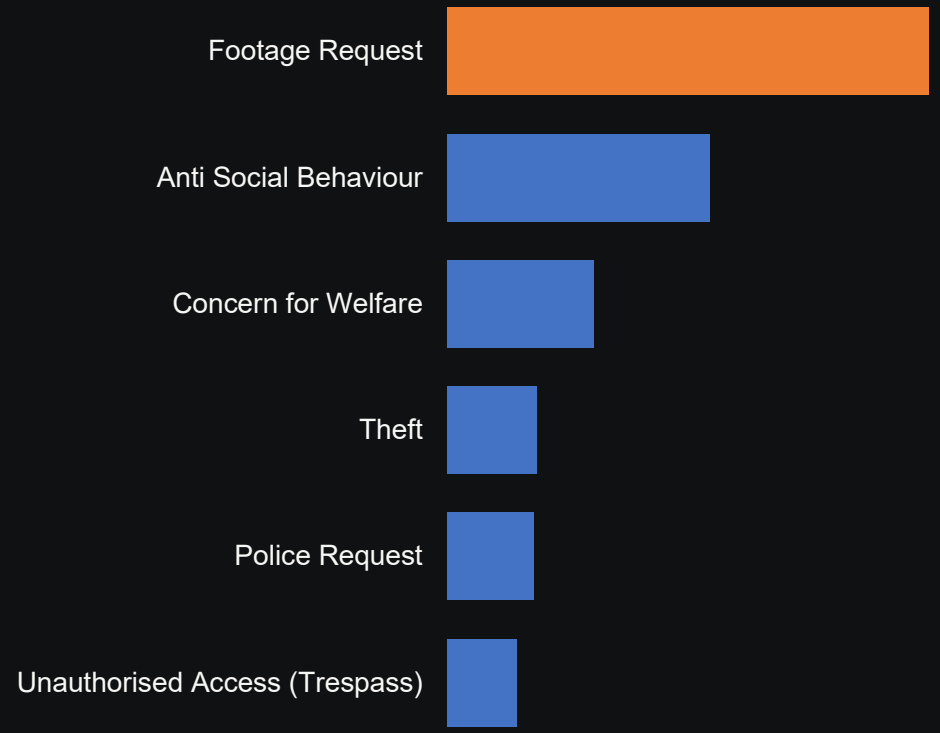
Source: Q2 2026–27 partnership stats workbook.

STEVENAGE DETAIL

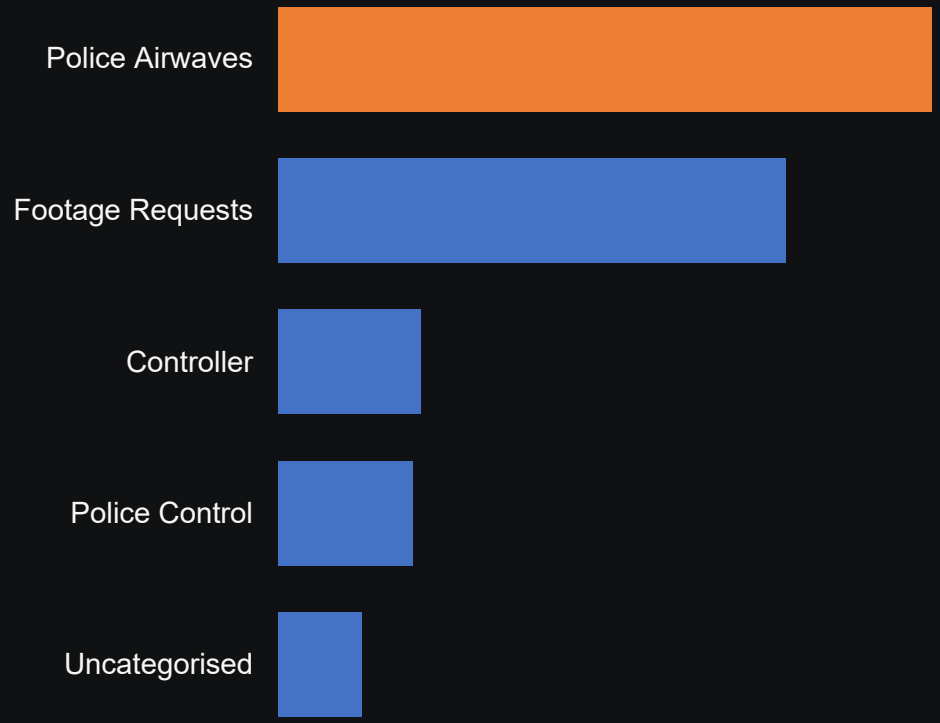
Footage Request leads the incident mix

Top categories and call sources within Stevenage.

TOP INCIDENT CATEGORIES



INCIDENTS BY CALL SOURCE



Source: Q2 2026–27 partnership stats workbook.

SOURCE WORKSHEET

Stevenage

Q2 2026/27

Stevenage Incident & Camera Summary

Live summary from Live | Reporting period: 01/07/2026 to 01/10/2026 | Camera activity may exceed incidents

TOTAL INCIDENTS	TOP LOCATION - Stevenage	TOP CATEGORY - Footage Request	TOP CALL SOURCE - Police Airwaves
439	439	145	179

Incidents by Location

Location	Incidents	Share
Stevenage	439	100%

Top Incident Categories

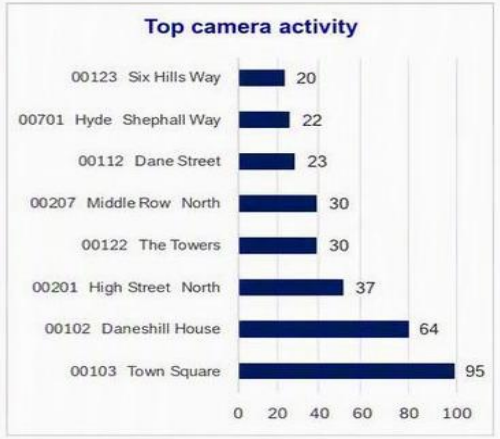
Category	Incidents	Share
Footage Request	145	39%
Anti Social Behaviour	79	21%
Concern for Welfare	44	12%
Theft	27	7%
Police Request	26	7%
Unauthorised Access (Trespass)	21	6%
Assault	17	5%
Uncategorised	12	3%

Incidents by Call Source

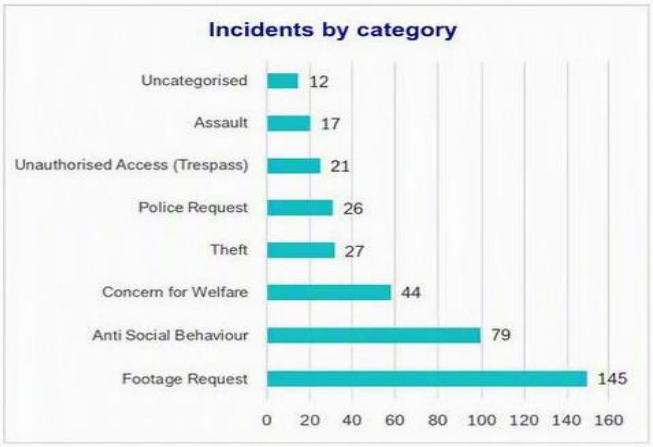
Call Source	Incident	Share
Police Airwaves	179	41%
Footage Request	139	32%
Controller	39	9%
Police Control	37	8%
Uncategorised	23	5%
Town Link	22	5%

Top Camera Activity

Camera	Activity	Share
00103 Town Square	95	30%
00102 Daneshill House	64	20%
00201 High Street North	37	12%
00122 The Towers	30	9%
00207 Middle Row North	30	9%
00112 Dane Street	23	7%
00701 Hyde Shephall Way	22	7%
00123 Six Hills Way	20	6%







NORTH HERTS DASHBOARD

Hitchin accounts for 55% of North Herts incidents

196 incidents recorded in Q2 2026/27.

TOTAL INCIDENTS

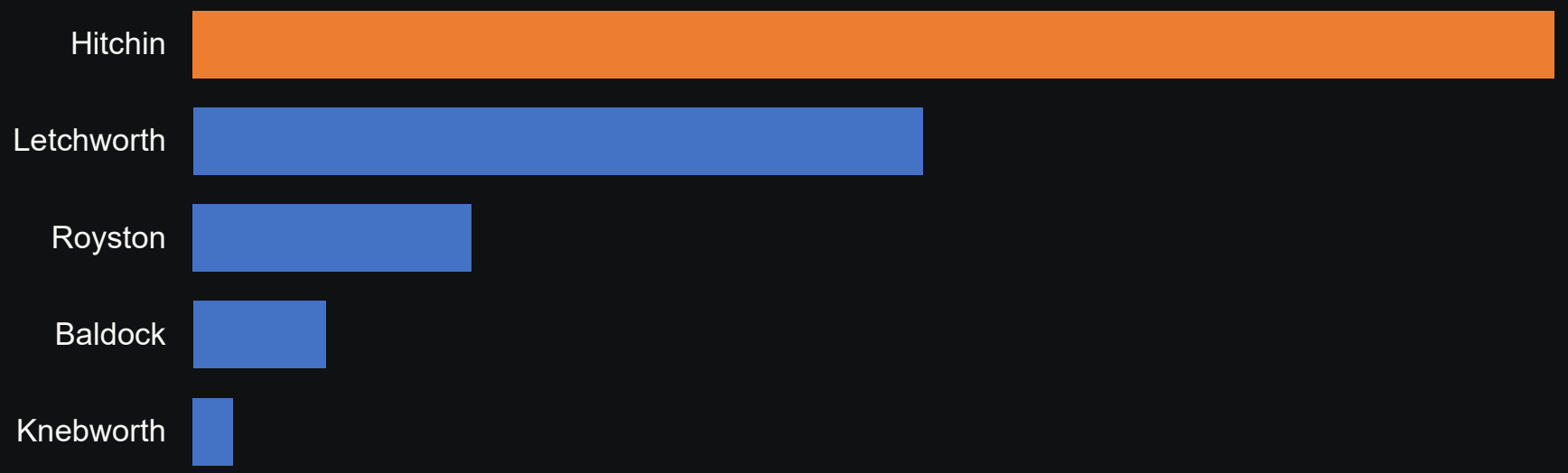
196

18.4% of partnership

TOP LOCATION

107

Hitchin · 54.6%



TOP CATEGORY

53 Footage Request

TOP CALL SOURCE

67 Police Airwaves

TOP CAMERA

34 00306 · Market Place Sun St

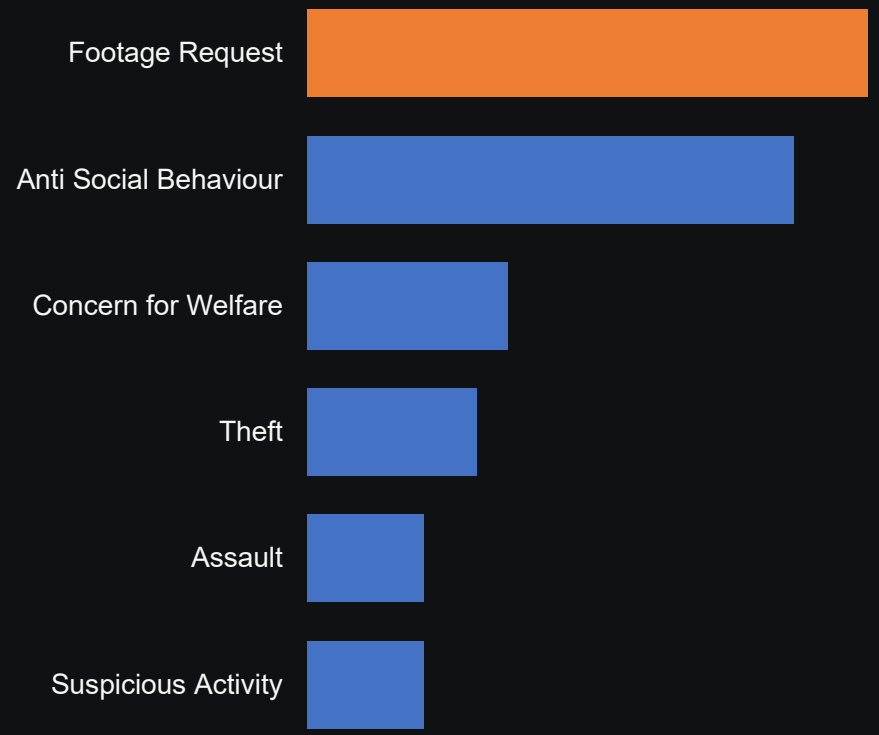
Source: Q2 2026–27 partnership stats workbook.

NORTH HERTS DETAIL

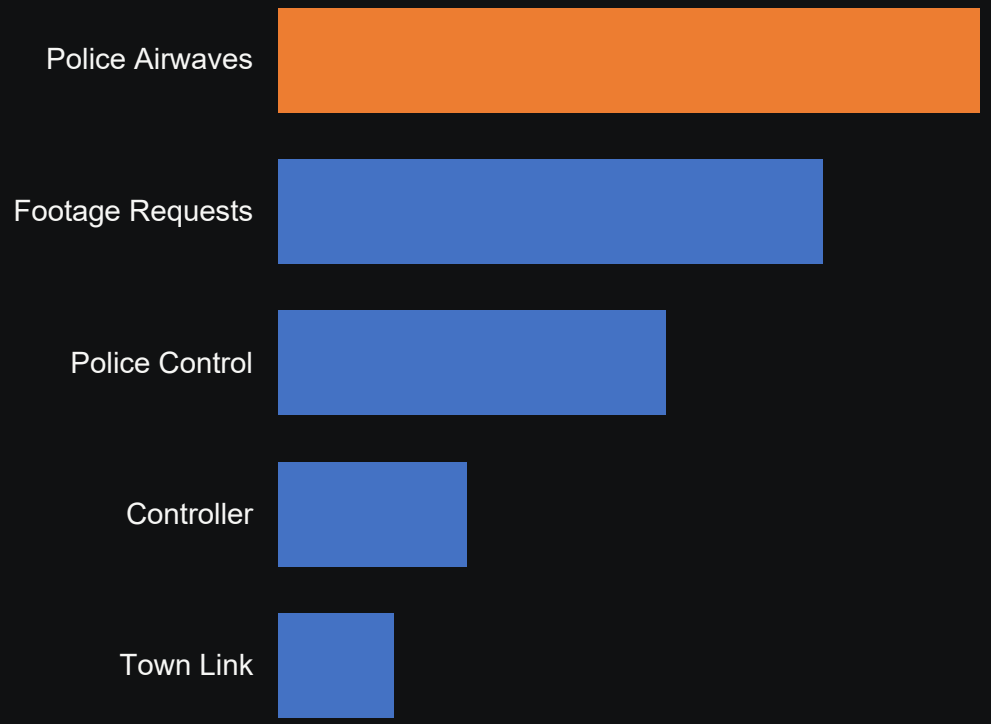
Footage Request leads the incident mix

Top categories and call sources within North Herts.

TOP INCIDENT CATEGORIES



INCIDENTS BY CALL SOURCE



Source: Q2 2026–27 partnership stats workbook.

SOURCE WORKSHEET

North Herts

Q2 2026/27

North Herts Incident & Camera Summary

Live summary from Live | Reporting period: 01/07/2026 to 01/10/2026 | Camera activity may exceed incidents

TOTAL INCIDENTS	TOP LOCATION - Hitchin	TOP CATEGORY - Footage Request	TOP CALL SOURCE - Police Airwaves
196	107	53	67

Incidents by Location

Location	Incidents	Share
Hitchin	107	55%
Letchworth	55	28%
Royston	21	11%
Baldock	10	5%
Knebworth	3	2%

Top Incident Categories

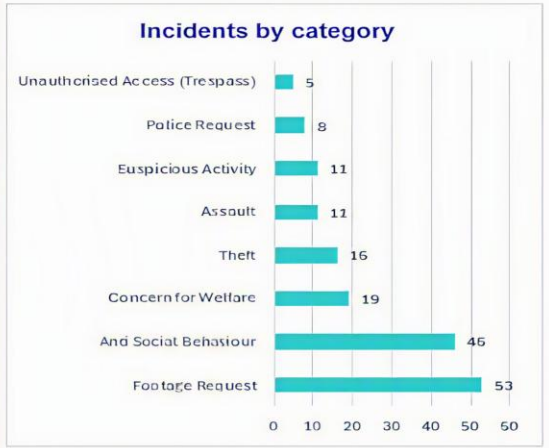
Category	Incidents	Share
Footage Request	53	31%
Anti Social Behaviour	46	27%
Concern for Welfare	19	11%
Theft	16	3%
Assault	11	7%
Suspicious Activity	11	7%
Police Request	8	5%
Unauthorised Access (Trespass)	5	3%

Incidents by Call Source

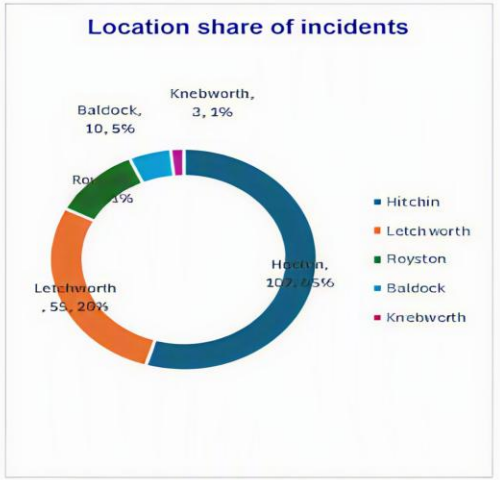
Call Source	Incidents	Share
Police Airwaves	67	34%
Footage Request	52	27%
Police Control	37	19%
Controller	18	9%
Town Link	11	6%
Uncategorised	10	5%

Top Camera Activity

Camera	Activity	Share
00306 Market Place Sun St	34	18%
00305 Market Place High St	32	16%
00203 Bancroft Hermitage Rd	26	13%
00304 Brand Street	26	13%
00314 Queen Street	24	12%
00307 Hermitage Road	18	9%
00417 Leys Avenue Top	18	9%
00311 Sun Street	16	8%







EAST HERTS DASHBOARD

Hertford accounts for 48% of East Herts incidents

274 incidents recorded in Q2 2026/27.

TOTAL INCIDENTS

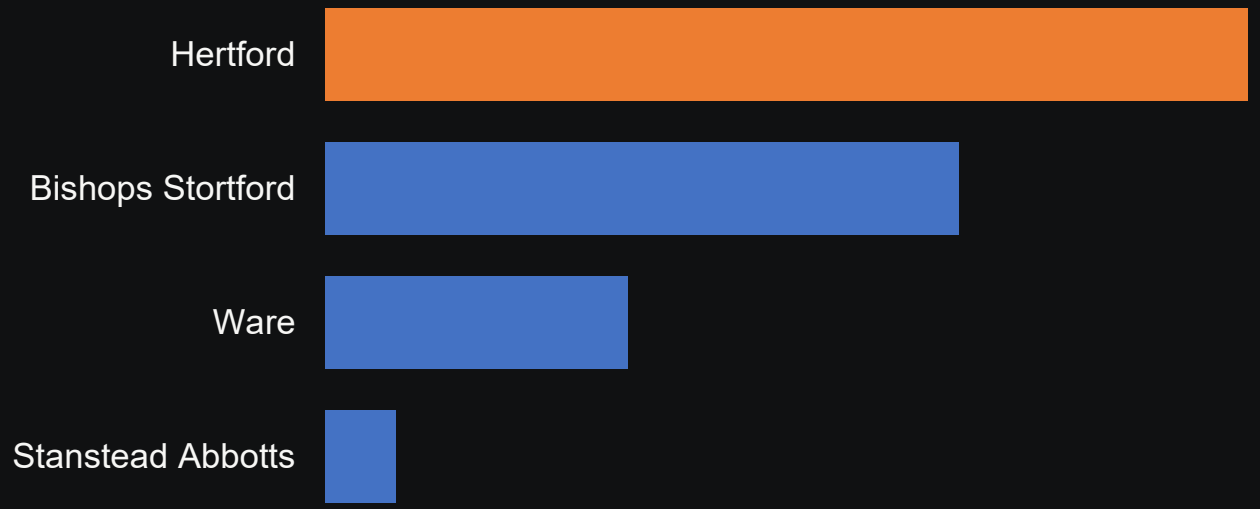
274

25.7% of partnership

TOP LOCATION

131

Hertford · 47.8%



TOP CATEGORY

61 Anti Social Behaviour

TOP CALL SOURCE

122 Police Airwaves

TOP CAMERA

42 00014 · South Street Station Road

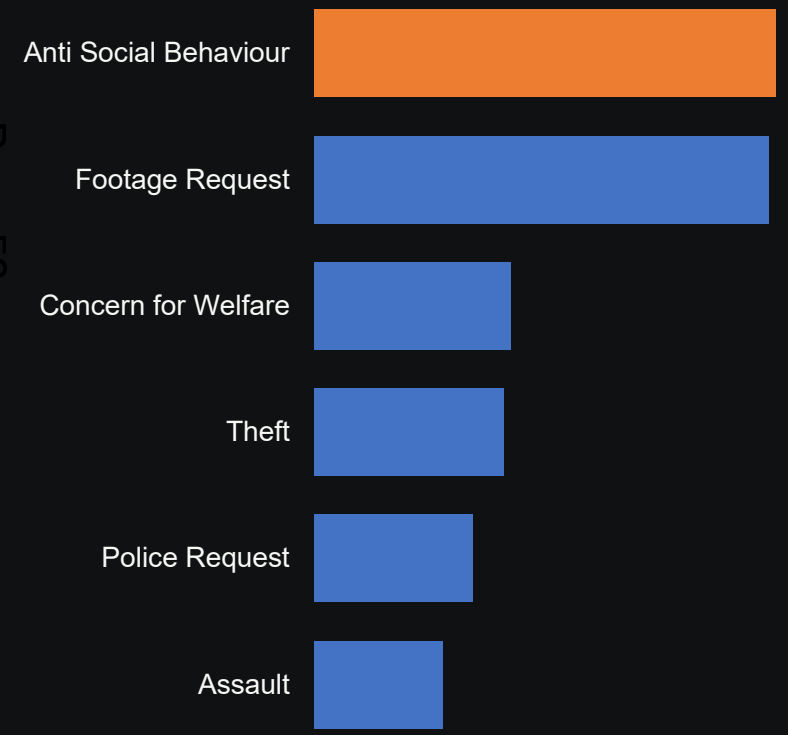
Source: Q2 2026–27 partnership stats workbook.

EAST HERTS DETAIL

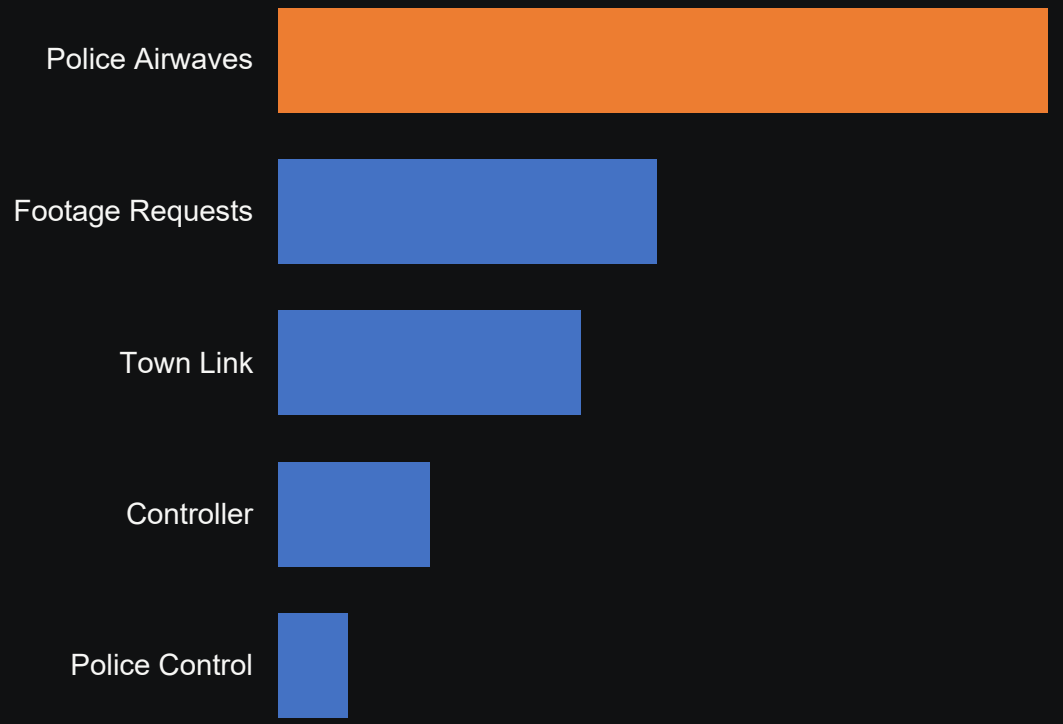
Anti Social Behaviour leads the incident mix

Top categories and call sources within East Herts.

TOP INCIDENT CATEGORIES



INCIDENTS BY CALL SOURCE



Source: Q2 2026–27 partnership stats workbook.

SOURCE WORKSHEET

East Herts

Q2 2026/27

East Herts Incident & Camera Summary

Live summary from Live | Reporting period: 01/07/2026 to 01/10/2026 | Camera activity may exceed incidents

TOTAL INCIDENTS	TOP LOCATION - Hertford	TOP CATEGORY - Anti Social Behaviour	TOP CALL SOURCE - Police Airwaves
274	131	61	122

Incidents by Location

Location	Incidents	Share
Hertford	131	48%
Ware	43	16%
Bishops Stortford	90	33%
Stanstead Abbotts	10	4%

Top Incident Categories

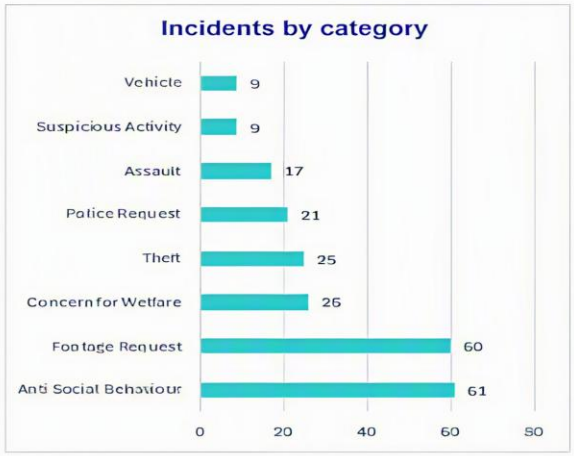
Category	Incidents	Share
Anti Social Behaviour	61	27%
Footage Request	60	26%
Concern for Welfare	26	11%
Theft	25	11%
Police Request	21	9%
Assault	17	7%
Suspicious Activity	9	4%
Vehicle	9	4%

Incidents by Call Source

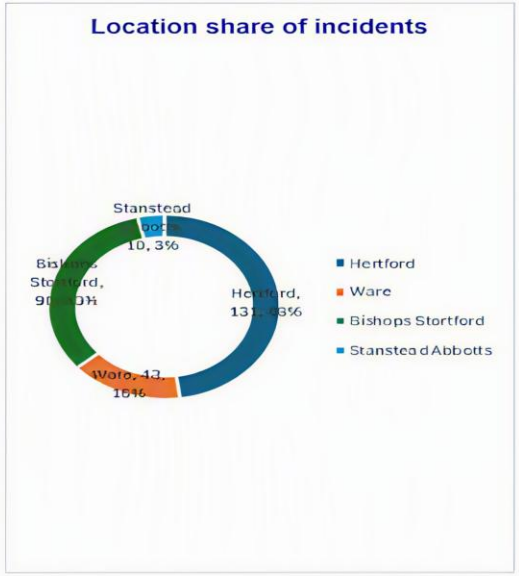
Call Source	Incidents	Share
Police Airwaves	122	45%
Footage Request	60	22%
Town Link	48	18%
Controller	24	9%
Police Control	11	4%
Uncategorised	9	3%

Top Camera Activity

Camera	Activity	Share
00014 South Street Station Road	42	17%
00904 Fore Street Opposite Post	41	16%
00016 South Street Boots	29	12%
00905 Fore Street Jungle Bar PH	29	12%
00908 Bull Plain Salisbury Square	28	11%
00015 South Street M S	27	11%
00017 Market Square Potter Street	27	11%
00907 Birchley Green Shops Junc Market Street	26	10%







HERTSMERE DASHBOARD

Borehamwood accounts for 72% of Hertsmere incidents

157 incidents recorded in Q2 2026/27.

TOTAL INCIDENTS

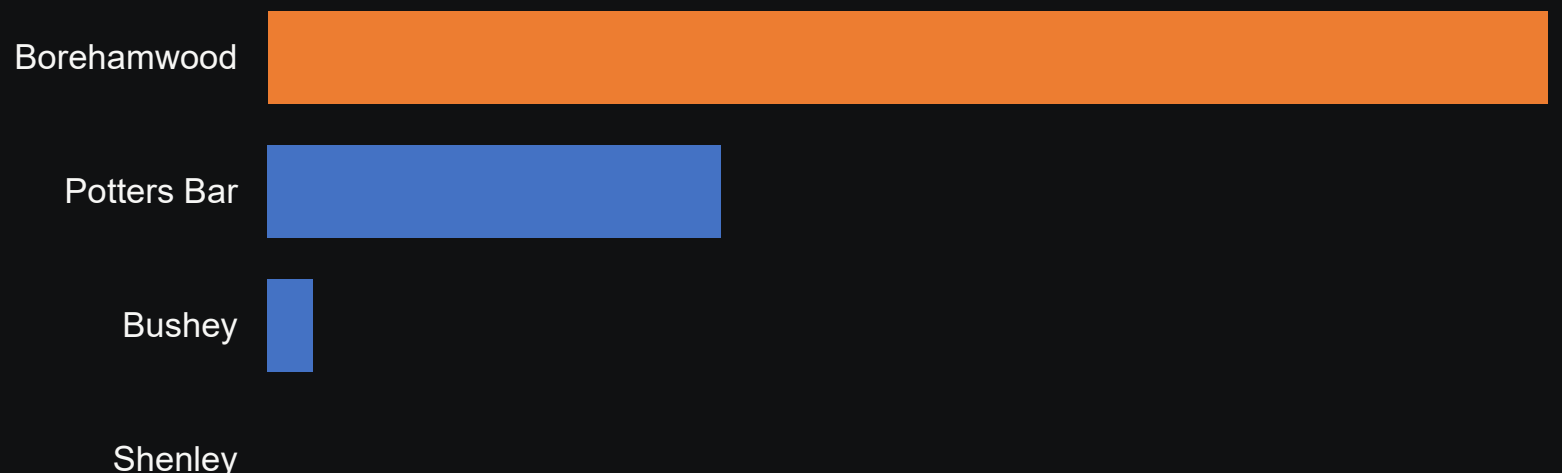
157

14.7% of partnership

TOP LOCATION

113

Borehamwood · 72.0%



TOP CATEGORY

56 Footage Request

TOP CALL SOURCE

76 Police Airwaves

TOP CAMERA

32 00650 · Shenley Rd Theobald St

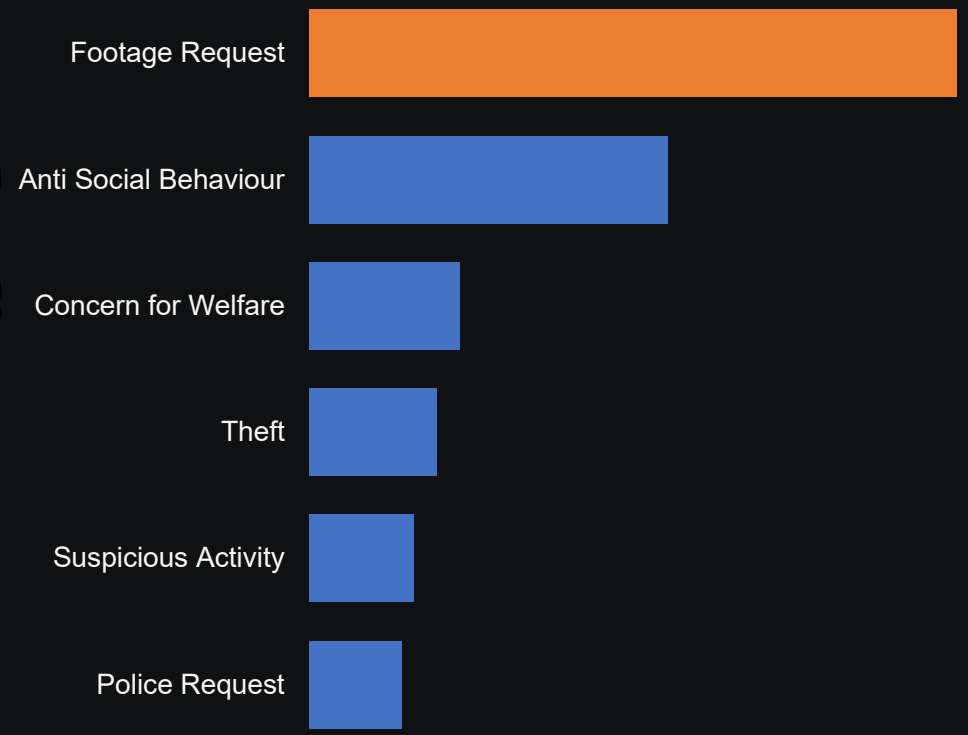
Source: Q2 2026–27 partnership stats workbook.

HERTSMERE DETAIL

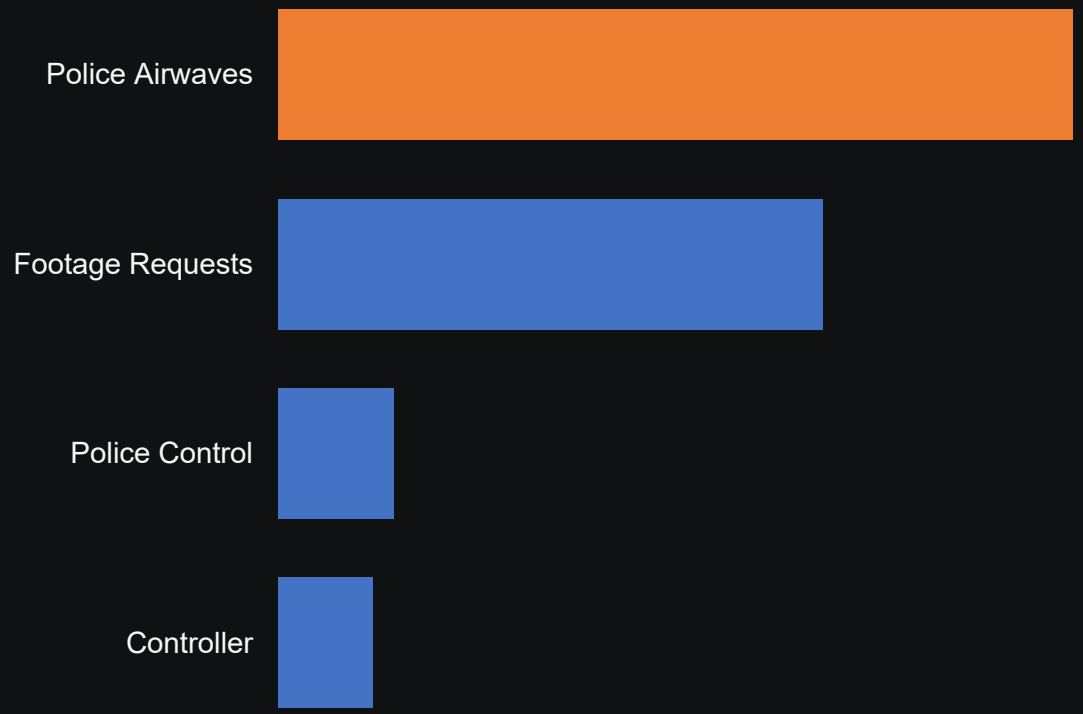
Footage Request leads the incident mix

Top categories and call sources within Hertsmere.

TOP INCIDENT CATEGORIES



INCIDENTS BY CALL SOURCE



Source: Q2 2026–27 partnership stats workbook.

SOURCE WORKSHEET

Hertsmere

Q2 2026/27

East Herts Incident & Camera Summary

Live summary from Live | Reporting period: 01/07/2026 to 01/10/2026 | Camera activity may exceed incidents

TOTAL INCIDENTS	TOP LOCATION - Hertford	TOP CATEGORY - Anti Social Behaviour	TOP CALL SOURCE - Police Airwaves
274	131	61	122

Incidents by Location

Location	Incidents	Share
Hertford	131	48%
Ware	43	16%
Bishops Stortford	90	33%
Stanstead Abbotts	10	4%

Top Incident Categories

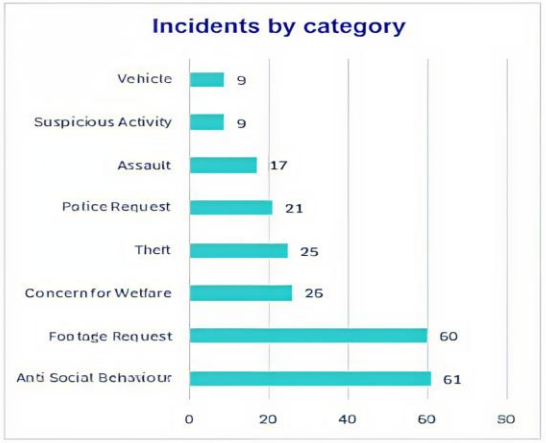
Categorg	Incidents	Share
Anti Social Behaviour	81	27%
Footage Request	80	26%
Concern for Welfare	26	11%
Theft	25	11%
Police Request	21	3%
Assault	17	7%
Suspicious Activity	3	4%
Vehicle	3	4%

Incidents by Call Source

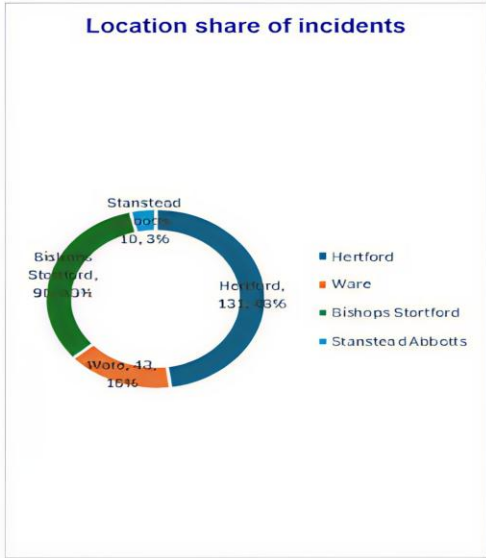
Call Source	Incidents	Share
Police Airwaves	122	45%
Footage Request	60	22%
Town Link	48	18%
Controller	24	9%
Police Control	11	4%
Uncategorised	9	3%

Top Camera Activity

Camera	Activity	Share
00014 South Street Station Road	42	17%
00904 Fore Street Opposite Post	41	16%
00014 South Street Boots	29	12%
00905 Fore Street Jungle Bar PH	29	12%
00908 Bull Plain Salisbury Square	28	11%
00015 South Street M S	27	11%
00017 Market Square Potter Street	27	11%
00907 Birchley Green Shops Junc Market Street	26	10%







OPERATIONAL FOCUS

Activity is concentrated at a small number of cameras

The leading eight cameras account for the highest recorded activity.

01	00103 · Town Square	95
02	00102 · Daneshill House	64
03	00014 · South Street Station Road	42
04	00904 · Fore Street Opposite Post Office	41
05	00201 · High Street North	37
06	00306 · Market Place Sun St	34
07	00305 · Market Place High St	32
08	00650 · Shenley Rd Theobald St	32

Source: Q2 2026–27 partnership stats workbook.

CALL SOURCE SUMMARY

Police channels generate just over half of all incident records

Police Airwaves and Police Control together account for 50.7% of the total.

POLICE CHANNELS

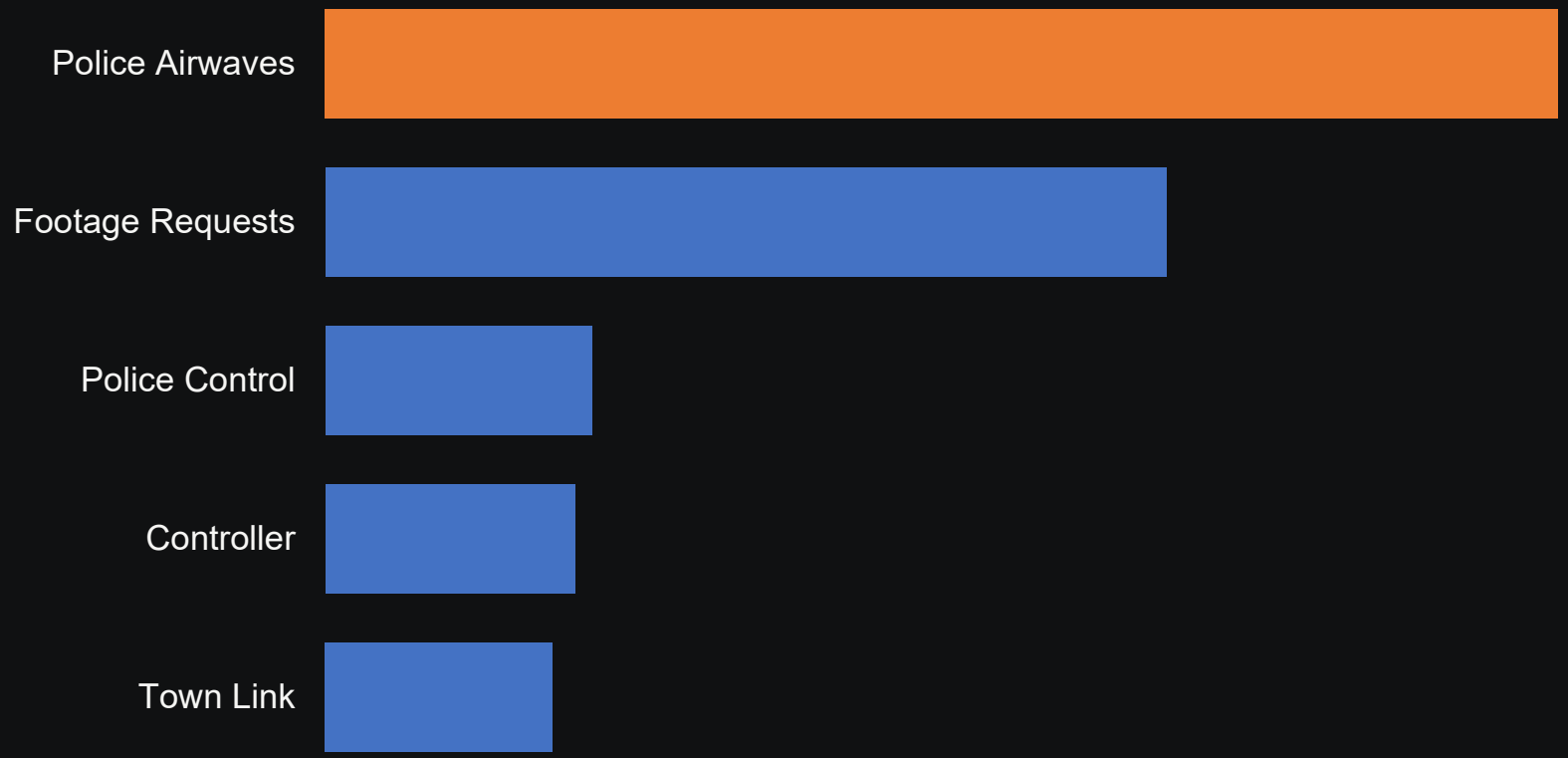
540

50.7% of total

ALL SOURCES

1,066

Fully allocated



Source: Q2 2026–27 partnership stats workbook.